Aurora St. Luke's South Shore
2018 Community Benefit Report

A progress report on our 2018 Implementation Strategy

Improving community health begins with assessing community health status every three years. We obtain input from community members and public health representatives, consult with our partners to prioritize identified community health needs, and develop specific targets and measures for the needs we are best positioned to address. Our implementation strategies are organized into three main priorities in alignment with three core principles of community benefit as shown in this progress report.

Priority #1 | *Increase access for persons in our community with disproportionate unmet health needs.*

Focus | Access is an Aurora Health Care signature community benefit focus

Along with having a consistent primary care provider and medical home, access to medical care offers an opportunity to detect and treat disease at an earlier stage, improve overall health, prevent disease and disability, and reduce preventable deaths. To address this in 2018:

- 140 patients who arrived at our Emergency Department (ED) seeking non-emergent care and did not have a primary care physician were seen by an Aurora Health Care primary care provider within 28 days following their ED visit.
- 69 appointments were scheduled in our ED through the Milwaukee Health Care Partnership ED Care Coordination program to help individuals establish a medical home. Of those, 11 appointments were referrals to a Federally Qualified Health Center.
- 76 prescriptions were provided free of cost through our Essential Medication Fund to uninsured patients who had no resources for medications upon discharge.

MILWAUKEE HEALTH CARE PARTNERSHIP

Priority #2 | *Build links between our clinical services and local community health improvement plans.*

Focus | Behavioral health

According to our hospital's most recent Community Health Needs Assessment, mental health and alcohol and other drug use (behavioral health) are ranked among the top five health issues for Milwaukee County. In response to this identified critical need, our hospital provides both intensive outpatient and inpatient mental health care services, including a partial hospitalization program.

In 2018 we:

- Completed 2,183 behavioral health intake assessments.
- Averaged a 14.6 inpatient behavioral health services daily census, 5.1 partial hospitalization daily census for mental health, 4.2 intensive outpatient daily census.
- Hosted 7 support groups in our Behavioral Health Community Resource Room.

Our Behavioral Health Community Resource Room is a space dedicated to support community partners and coalitions located within our South Shore community.

Priority #3 | *Address the underlying causes of persistent health problems.*

Focus | Healthy blood pressure and Hepatitis

High blood pressure (BP) increases the risk for certain chronic disease development and is often an early sign that there is a problem developing. To address this during 2018 we hosted 11 BP screening clinics at our hospital, with 57 individuals screened. As a result, all received educational information packets, and 3 individuals were referred for follow-up care. Participants also agreed to the following behavioral changes:

- 5 to call a provider
- 12 to have their BP re-taken in a week
- 1 to exercise more
- 1 to lose weight

As part of Aurora's population health strategy, 3,660 patients in the Greater Milwaukee South service area were tested for hepatitis C; 202 tested positive, 90 had positive confirmatory tests, and 78 patients entered treatment.

Focus | Cancer support

Aurora Cancer Care®

Most cancers' incidence and mortality rates in Milwaukee County exceed Healthy People 2020, as well as national and state rates. A person's cancer risk may be reduced by receiving regular medical care, avoiding tobacco, limiting alcohol use, eating a diet rich in fruits and vegetables, maintaining a healthy weight and being physically active. In 2018, our Cancer Nurse Navigators served 123 new patients and completed 139 referrals for additional support services. Additionally, hospital team members facilitated 3 Look Good Feel Better programs for 8 individuals.

Focus | Injury Prevention

Milwaukee County's median age is 34.0 years, while South Shore residents have higher median ages at 40.6 years for Cudahy, 37.0 years for Oak Creek, 45.0 years for St. Francis, and 40.5 years for South Milwaukee. Of adults aged 65 years or older, one-third experience a fall each year. To address this in 2018:

- 100% of our ED patients aged 65 years and older are identified for screening with the Identification of Seniors at Risk (ISAR) tool. In 2018, 68% were screened and 100% of those who scored a 4 were referred to social services.
- 2 Stepping On falls prevention programs were conducted with 16 participants.

Local seniors learn how to reduce their risk of falling during the Stepping On falls prevention class hosted at our hospital.

Every gift can change a life.

Advocate Aurora Give Well Campaign

During 2018, a total of **89 hospital team members pledged $26,186 to the Advocate Aurora Give Well Campaign,** their show of support to the not-for-profit agencies, organizations, and causes in our community that are most important to them. The campaign offers more than 1,300 funds including 350 Aurora funds, local United Way agencies, and other not-for-profit organizations responding to important community needs.

Aurora Health Care Foundation® give.aurora.org

To see our most recent Community Health Needs Assessment report and Implementation Strategy plan, please visit **www.aurora.org/commbenefits.**

Aurora Health Care®

We are AdvocateAuroraHealth

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