2019 Update Implementation Strategy

Aurora St. Luke’s Medical Center 2019 Implementation Strategy Update

In 2013, Aurora St. Luke’s Medical Center (ASLMC) conducted a Community Health Needs Assessment (CHNA) and completed a CHNA Report and Implementation Strategy that was reviewed and adopted by the Social Responsibility Committee of the Aurora Health Care (AHC) Board of Directors on December 19, 2013, and posted to the AHC web site.

In 2016, ASLMC completed and published its CHNA Report and 2017-2019 Implementation Strategy, which was adopted by the Social Responsibility Committee of the AHC Board of Directors on November 17, 2016, and posted to AHC web site. Each document provides a comprehensive overview of the community served and significant health needs identified and is available by visiting http://www.aurora.org/commbenefits.

Experience in carrying out the Implementation Strategy in 2018 informed the process for updating it for 2019. As previously, our ASLMC implementation strategy is organized into three main categories in alignment with three core principles of community benefit as shown below.

<table>
<thead>
<tr>
<th>Category</th>
<th>Community Benefit Core Principle</th>
<th>Focus area</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Priority #1: Access</strong></td>
<td>Access for persons in our community with disproportionate unmet health needs</td>
<td>• Access including behavioral health</td>
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<tr>
<td></td>
<td></td>
<td>• Health care coverage</td>
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<tr>
<td><strong>Priority #2: Community Health Improvement</strong></td>
<td>Build links between our clinical services and local health department community health improvement plan</td>
<td>• Chronic disease prevention and management</td>
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<tr>
<td><strong>Priority #3: Community Benefit Hospital Focus</strong></td>
<td>Address the underlying causes of persistent health problems</td>
<td>• Hepatitis C</td>
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<td>• Abdominal aortic aneurysm</td>
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<td>• Workforce development</td>
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</table>

These implementation strategies do not constitute the entirety of the community benefits our hospital provides each year. An annual accounting of our reported community benefits can be found by visiting: www.aurora.org/commbenefits.

As part of Aurora’s integrated healthcare system (IHCS), our hospital benefits from Aurora’s system-wide expertise and programing in areas including mental health and cancer care, greatly expanding the scope of options, opportunities and expertise we can offer to our patients in settings across Metro Milwaukee. When this is the case, you find the designation [IHCS] with measures reflecting regional and/or system-wide targets, tracking and reports.

**Principal community health improvement tool: Community Partnerships**

For any community health concern, it is widely recognized that a diverse team of engaged community partners is essential for implementing strategic community health improvement initiatives that make a difference. Therefore, we recognize the need to be a good community partner. Our implementation strategies strongly reinforce our role as a partner for community capacity-building to address unmet community health needs.

**Special focus: Health Disparities**

Providing culturally competent and appropriate care has always been a priority for us in helping people live well. Going forward, in addition to the demographic data already collected by our providers, we will be making an extra effort to collect demographic information on the individuals served by the programs in our Implementation Strategy to identify disparities and work to address them.
Aurora Health Care is a member of the Milwaukee Health Care Partnership (the Partnership) www.mkehcp.org, a public private consortium dedicated to improving care for underserved populations in Milwaukee County. Through the Partnership, Milwaukee’s five health systems and the Milwaukee Health Department, along with the other municipal local health departments in Milwaukee County, aligned resources to complete a shared CHNA in 2013 and 2016. Supported by additional data collection and analysis from the Center for Urban Population Health, www.cuph.org, this robust community-wide CHNA includes findings from a community health survey of over 5,600 adults, multiple secondary data sources and key informant interviews with forty-one individual interviews and four focus groups. This shared CHNA serves as the foundation for Aurora Health Care and its five hospitals located in Milwaukee County in collaboration with the Partnership to implement strategies to improve health outcomes and reduce disparities.

It is not surprising that we are asked to support a wide array of community activities and events in Milwaukee, Franklin, Greendale, Greenfield and Hales Corners. However, today’s community health needs require us to reserve limited charitable resources for programs and initiatives that improve access for underserved persons and specifically support community health improvement initiatives, as outlined in this Implementation Strategy.
Focus | Access is an Aurora Health Care signature community benefit focus

Along with having a consistent primary care provider and medical home, access to medical care can detect and treat disease at an earlier stage, improve overall health, prevent disease and disability and reduce preventable deaths. Unmet medical care can lead to further health complications and increase future costs. ¹

Key informants identified access to healthcare as a top five priority (Source #3). Survey respondents who reported receiving primary health services through a medical home: 61% in the City of Milwaukee, 81% in Franklin, 71% in Greendale, 69% in Greenfield and 81% in Hales Corners. Respondents reporting a household member who did not have healthcare coverage in the past year: 16% in the City of Milwaukee, 5% in Franklin, 7% in Greendale, 6% in Greenfield and 3% in Hales Corners. Respondents reporting an unmet medical need: 14% in the City of Milwaukee, 8% in Franklin, 10% in Greendale, 10% in Greenfield and 9% in Hales Corners (Source #1).

Principal partners
- Aurora Health Care Medical Group (AHCMG)
- Aurora Behavioral Health Services (ABHS) and Aurora Psychiatric Hospital (APH)
- Aurora Walker’s Point Community Clinic (AWPCC)
- Aurora Parish Nurses
- Aurora Pharmacies
- Aurora at Home
- Aurora Family Practice Clinic at Aurora St. Luke’s Medical Center (AFPC)
- Aurora Senior Resource Nurse Program

Community partners
- Milwaukee Health Care Partnership, ED Care-Coordination
- Sixteenth Street Community Health Center (SSCHC)

Target population
- Medicaid-eligible and uninsured patients using our hospital emergency department (ED) for primary care

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<th>Activities</th>
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<th>Measures to Evaluate</th>
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<tbody>
<tr>
<td>A. Milwaukee Health Care Partnership (MHCP) Emergency Department (ED) Care Coordination initiative:</td>
<td></td>
<td>Includes community-wide ED to Medical Home Care Coordination. Milwaukee County EDs identify target populations, provide patient education and schedule appointments with medical homes. Using MyHealthDIRECT appointment scheduling technology, community health centers (CHCs) post open appointments. EDs schedule appointments electronically while the patient is at the hospital. Intake coordinators at CHCs reach out to patients prior to first appointment and attempt to reschedule if appointment is not kept. Aurora Health Care is a founding member of the MHCP.</td>
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<tr>
<td>B. Coverage to Care (C2C) program:</td>
<td>Ongoing</td>
<td>Number of patients served</td>
<td>Annual volume</td>
<td>Reduction in number of ED high utilizers</td>
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<tr>
<td>C. Transitional Care Management initiative: This program utilizes an enhanced care coordination plan to improve outcomes for inpatients when they are being discharged. The hospital schedules an appointment for the patient directly with a primary care provider or specialist to be seen within seven days of the patient’s discharge. An automated message is sent to the clinic where the follow-up appointment will be held to notify the provider. The patient then receives a phone call within 48 hours of discharge to review instructions and key clinical indicators and be reminded of their appointment. This program aims to lower readmission rates, improve patient satisfaction and enhance provider efficiency.</td>
<td>Ongoing</td>
<td>Percentage of patients with follow-up appointments</td>
<td>Annual rate</td>
<td>Decrease in percentage of patients being readmitted after discharge</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Percentage of patients readmitted</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ongoing</td>
<td>Number of phone calls provided, number of languages</td>
<td>Annual volume</td>
<td>• Decrease in number of patients being readmitted after discharge  • Increased linkages for help with behavioral health issues</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Number of discharge phone call staff trained in suicide response, number of times protocol was implemented</td>
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<tr>
<td></td>
<td></td>
<td>Number of discharge phone call staff trained in opioid/drug response, number of times protocol was implemented</td>
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</table>
D. **Discharge Phone Calls initiative**: This program utilizes an enhanced care coordination plan to improve outcomes for inpatients post-discharge. Every patient that is discharged from the hospital receives a call in their preferred spoken language. The call is designed to reconfirm discharge instructions and ensure that prescriptions are filled and that follow-up care is provided.
Implementation Strategy

Priority No. 2: Community Health Improvement

Focus | Chronic disease prevention and management for persons with disproportionate unmet health needs

Aurora Walker’s Point Community Clinic (AWPCC) - Funded by Aurora St. Luke’s Medical Center and operated by Aurora Health Care, AWPCC is the largest free clinic in Wisconsin, freestanding and community-based, open 48 hours a week with evening and Saturday hours to serve a community with the highest percentage of uninsured persons in the state. Located in the Walker’s Point area of Milwaukee’s south side, the clinic is within and adjacent to predominantly Latino/Hispanic neighborhoods. AWPCC provides urgent care, family medicine and specialist services, including behavioral health.

Principal partners
- Aurora Health Care Medical Group
- Volunteer specialist physicians from Aurora Medical Group
  - Referrals as appropriate through our Specialty Access for Uninsured Program
- The Healing Center, an off-site program of Aurora Sinai Medical Center and the only resource in Milwaukee exclusively committed to serving victims of sexual violence at any point in their recovery and healing process. The Healing Center is co-located with AWPCC.

Community partners
- AIDS Resource Center of Wisconsin (Milwaukee Office)
- Bread of Healing Clinic (on Milwaukee’s north side)
- City of Milwaukee Health Department
- Columbia St. Mary’s
- CORE / el Centro
- Family Planning Health Services, Inc.
- Friends of Hank Aaron State Trail
- Marquette University
- Milwaukee Free and Community Clinic Collaborative (FC3)
- Milwaukee Health Care Partnership
- Milwaukee Public Schools
- Mount Mary College
- Multiple volunteers including retired nurses and physicians
- Salvation Army of Wisconsin
- State of Wisconsin Well Woman / WISEWOMAN program
- UMOS Inc.
- University of Wisconsin-Milwaukee
- Wisconsin Optometric Association

Target population
- Individuals and families who do not have health insurance and cannot afford healthcare, including those who face barriers with language and immigration status

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</table>
| ✷ Provide outpatient care to uninsured and underinsured patients  
🔷 Continue to participate in the Wisconsin Collaborative for Healthcare Quality (WCHQ) and contribute data related to the ambulatory services provided. WCHQ validates the data, ensuring that it accurately reflects evidence-based standards, and publishes the results at [http://www.WCHQ.org](http://www.WCHQ.org)  
🔷 As appropriate, refer to AHCMG physician specialists through Aurora’s Specialty Access for Uninsured Program (SAUP) | Ongoing | Number of unique patients served, number of visits  
WCHQ measures including: 17 chronic care measures, 8 preventive care measures and 8 patient experience measures  
Number of referrals to SAUP program | Annual volume  
Annual updates  
Annual volume | Increased access to high-quality and specialty care for uninsured and underinsured patients |
| ✷ Provide Well-Integrated Screening and Evaluation for Women (WISE Woman) program for cardiovascular screening including blood pressure, blood sugar, weight and blood cholesterol levels and provide treatment | Ongoing | Number women participating in WISE Woman program | Annual volume and findings | Increased number of un- and under-insured women receiving cardiovascular screening; early detection and treatment |
| ✷ Provide breast and cervical cancer screenings through the Wisconsin Well Woman Program (WWWP) | Ongoing | Number of women receiving mammograms  
Number of women receiving pap tests | Annual volume  
Annual volume | Improved outcomes among our uninsured population via earlier detection |
| ✷ Provide breast cancer education, screening reminders and low or no-cost breast cancer screening resources to underserved women through the CHANGE² grant | Ongoing | Number of women provided with breast cancer education  
Number of women provided with screening reminders  
Number of women provided with low or no-cost breast cancer screening resources | 650  
400  
770 | Improved outcomes among our uninsured population via earlier detection |
| ✷ Provide participants with knowledge, skills and social support to improve dietary behaviors and increase physical activity through CORE/El Centro programming (co-located in our building) | Ongoing | Number of patients referred to CORE/El Centro for fitness and nutritional programming | Annual volume | Increased number of patients equipped with skills to maintain healthy weights |

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² The National Football League’s A Crucial Catch initiative has provided another year of funding to support increased access to breast cancer education and screening resources in underserved communities through the American Cancer Society’s Community Health Advocates implementing National Grants for Empowerment (CHANGE) program. The American Cancer Society has awarded a $50,000 CHANGE grant to Aurora Walker’s Point Community Clinic to strengthen efforts to increase breast cancer screening rates in Milwaukee.
- Provide bilingual social services to help underserved patients navigate the healthcare system and access safety-net resources, obtain legal documents, address domestic violence issues and receive family counseling/family planning information

- Provide counseling with a team led by a bilingual PhD Psychologist and four counseling students

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<tr>
<th></th>
<th>Ongoing</th>
<th>Annual volume</th>
<th>Annual volume</th>
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<tbody>
<tr>
<td>Number of patients provided with social services</td>
<td></td>
<td></td>
<td>Increased number of patients receiving vital social services</td>
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<tr>
<td>Number of counseling appointments provided</td>
<td></td>
<td></td>
<td>Increased access to mental healthcare for uninsured and underinsured patients</td>
</tr>
<tr>
<td>Number of patients served</td>
<td></td>
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- Provide patients with health system navigation, connection to resources, health education, problem identification, cultural mediation and advocacy through Community Health Workers (CHW)

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<tr>
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<th>Ongoing</th>
<th>Annual volume</th>
<th>Annual volume</th>
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<tbody>
<tr>
<td>Number of cancer screening reminder calls or conversations by a CHW</td>
<td></td>
<td></td>
<td>Improved immediate and long-term health outcomes</td>
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<tr>
<td>Number of health coaching sessions provided by CHW and findings</td>
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- As part of the Refugee Health Coordination Program, provide health screenings to new refugees

- Through the Transitional Clinic program, provide care to new formerly incarcerated individuals

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<tr>
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<th>Ongoing</th>
<th>Annual volume</th>
<th>Annual volume</th>
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<tbody>
<tr>
<td>Number of refugee health screenings provided</td>
<td></td>
<td></td>
<td>Increased access to high quality primary and specialty care for more vulnerable populations</td>
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<tr>
<td>Number of individuals provided with care through the Transitional Clinic program</td>
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Note: Screenings for Hepatitis C and abdominal aortic aneurysm at Walker’s Point are addressed on pages 14 and 17.
Focus | Chronic-disease management: Heart health with a special focus on women

Based on the Community Health Surveys (Source #1), in 2015 adults who reported heart disease or condition within the past three years:
- 8% of adults in the city of Milwaukee
- 9% of the adults of Franklin
- 10% of the adults of Greendale
- 13% of adults in Greenfield
- 18% of adults in Hales Corners

According to the American Heart Association and Go Red For Women, heart disease is the number one killer of women and more deadly than all forms of cancer.³

Principal partners
- Aurora Medical Group
- Aurora Consolidated Labs

Community partners
- Karen Yontz Women’s Cardiac Awareness Center at Aurora St. Luke’s Medical Center – a nationally recognized resource center dedicated to decreasing the incidence and impact of heart disease in women.
  - For more information visit http://www.karenyontzcenter.org/
- American Heart Association Go Red for Women

Target population
- The general public with a special focus on women

Activities

<table>
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<tbody>
<tr>
<td></td>
<td>Administer heart risk appraisals at Karen Yontz Women’s Cardiac Awareness Center</td>
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<td></td>
<td>Provide resources for Karen Yontz Women’s Cardiac Awareness Center educational events</td>
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<td></td>
<td>Conduct health risk assessment quizzes related to heart disease and risk factors, offer behavioral contract</td>
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<td></td>
<td>Provide education on heart-health implications from certain types of cancer treatments</td>
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- Number of women who undergo heart risk appraisals, including demographics
- Number of educational events held & attendance
- Number reporting improvement in lifestyle practices
- Number adopting a stress-management practice
- Number receiving HRA and educational reinforcement
- Number identifying a personal risk factor and behavioral change they are willing to make
- Number who complete a 30-day check-in
- Number educated on heart-health implications of cancer treatment and referred for cardio-oncology

<table>
<thead>
<tr>
<th>Ongoing</th>
<th>Annual volume</th>
<th>Women who interface with the Karen Yontz Center will better understand their personal risk factors and adopt healthier lifestyle practices</th>
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<td>55</td>
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Priority No. 2: Community Health Improvement

Focus | Chronic-disease management: Cancer

Most cancers’ incidence and mortality rates in Milwaukee County exceed Healthy People 2020, as well as national and state rates. In 2013, the mortality rates of Milwaukee County adults with cancer were:

- 67.3 and 43.8 per 100,000 population for males and females respectively for lung/bronchus cancer
- 24.1 per 100,000 population for female breast cancer
- 21.5 and 13.0 per 100,000 population for males and females respectively for colorectal cancer (Source #2).

Regular screening tests may find cancers early, when treatment works best.\(^4\) Knowing one’s risks and when to be screened for various cancers are the first steps to early detection. Once detected, many cancer survivorship care plans incorporate complementary and integrative medicine (CIM), such as mind-body interventions, support groups, financial counseling, enhanced general nutrition, nutritional supplements and physical activity. There are a growing number of studies that suggest CIM approaches may have a positive effect on survival of cancer patients.\(^5\)

Principal partners
- Aurora Cancer Care (ACC) experts
- Aurora Behavioral Health Services (ABHS)
- Aurora Family Service (AFS)
- Aurora Research Institute (ARI)
- Aurora Hospitals
- Aurora Integrative Medicine Services
- Aurora Pharmacy
- Aurora Foundation Pink Possible Cancer Outreach

Community partners
- American Cancer Society
- American Lung Association
- City of Milwaukee Tobacco-Free Alliance
- Leukemia Lymphoma Society
- Milwaukee Consortium for Hmong Health / SEAED
- Milwaukee Pride
- Milwaukee Public Schools
- Vince Lombardi Foundation
- Wisconsin Comprehensive Cancer Control Program
- Wisconsin Ovarian Cancer Alliance
- Wisconsin Well Woman Program (WWWP)

Target population
- Residents of our communities and cancer patients

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<tr>
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<tbody>
<tr>
<td>• Offer cancer prevention, detection and early diagnosis education through various community venues and events in our community and at our facility</td>
<td>Ongoing</td>
<td>Number of ACC system activities offered at our hospital, aligned with our hospital’s community populations</td>
<td>Baseline data</td>
<td>Increased overall knowledge of cancer screening benefits and cancer risks within the diverse populations of our communities</td>
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<tr>
<td></td>
<td>Ongoing</td>
<td>Number of people attending</td>
<td></td>
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<td>Evaluation results, including knowledge gained</td>
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<td>• Provide culturally appropriate care for Spanish-speaking patients through our Spanish Cancer Clinic</td>
<td>Ongoing</td>
<td>Number of patients treated</td>
<td>Annual volume</td>
<td>Improved outcomes and patient satisfaction for Spanish-speaking cancer patients</td>
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<tr>
<td></td>
<td>Ongoing</td>
<td>Number of visits provided</td>
<td></td>
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<tr>
<td>• Advance our ASLMC Cancer Nurse Navigator program</td>
<td>Ongoing</td>
<td>Number of cancer patients served at our hospital</td>
<td>Annual volume</td>
<td>Increased survival rates with patients proactive in their own healthcare and survivorship, reducing their risk of recurrence, as tracked by Aurora Cancer Care</td>
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<tr>
<td></td>
<td></td>
<td>Number of referrals to Aurora service providers by type. Measure includes: Social worker, Oncology provider, Cancer Nurse Navigator, Primary care team, Chaplain, Child life specialist, Behavioral health specialist, Fertility clinic, Occupational therapy, Cancer rehabilitation, Dietician, Integrative Medicine, IM therapy/massage, IM therapy/acupuncture, Physical therapy, Dementia/delirium screen, Pain management team, AFS (Formerly Stillwaters) counselor, IM therapy/Reiki, Financial counselor, Registered nurse. (as measured by Cancer Distress Tool)</td>
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<tr>
<td></td>
<td></td>
<td>Number of referrals to community partners by type. Measure includes: Community resources (LLS, ACS, ABCD etc.), &amp; Support groups (as measured by Cancer Distress Tool)</td>
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<tr>
<td>• Provide staff for the educational component of the Living Well Beyond Cancer program for breast cancer survivors at the Women’s Pavilion at Aurora West Allis Medical Center</td>
<td>Ongoing</td>
<td>Number of Living Well Beyond Cancer programs offered off-site</td>
<td>Baseline</td>
<td>Living Well Beyond Cancer programs continue to increase the quality of life of cancer patients</td>
</tr>
<tr>
<td></td>
<td>Ongoing</td>
<td>Number of participants</td>
<td>Annual volume</td>
<td></td>
</tr>
<tr>
<td>• Partner with Aurora Family Services to provide supportive cancer counseling services</td>
<td>Ongoing</td>
<td>Number of participants</td>
<td>Annual volume</td>
<td>Decreased distress in patients and their caregivers</td>
</tr>
<tr>
<td>• Actively promote and refer patients and their families to programs, services and activities hosted by Aurora Cancer Services across our geographic area (listed next page)</td>
<td>Ongoing</td>
<td>Number of referrals</td>
<td>Annual volume</td>
<td>Improve outlook and quality of life for cancer patients</td>
</tr>
</tbody>
</table>
### System Activities – The Aurora Cancer Care (ACC) Program

**ACC education and screening events take place year-round across Metro Milwaukee. These events and activities benefit people and communities we serve and to which we refer and support through our participation:**

- ACS Celebrando Nuestras Familias MKE – Aurora St. Luke’s Medical Center
- ACS Sankofa – Aurora Sinai Medical Center
- ACS Community Health Worker Conference – Milwaukee Metro
- Aurora Cancer Care Speakers Bureau
- Colorectal Cancer Screening grant
- Kerns Know Your Family History Program – Milwaukee Metro
- Living Well Beyond Cancer** – Aurora West Allis Medical Center
- Mexican Fiesta – Across our ACC service line
- Milwaukee Public Schools (MPS) HPV Education Program and MPS Wellness Wednesdays – Milwaukee Metro
- Milwaukee-area partnerships developed through the Wisconsin’s Collaborative Approach to Increase
- PrideFest Health and Wellness Area and Kenosha Pride Wellness – Across our ACC service line
- Puerto Rican Festival – Across our ACC service line
- Reflections of Wellness – Aurora West Allis Medical Center
- Southeast Asian Community Health Forums and Cancer Curriculum development – Milwaukee Metro
- Spanish Cancer Clinic – Aurora St. Luke’s Medical Center
- Team Phoenix* – Aurora Sinai Medical Center
- Workplace education and screenings across our ACC service line

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* Breast cancer survivors of all stages, ages, and fitness levels train for a sprint distance triathlon as the impetus to regain an active lifestyle to achieve lifelong health and fitness. Treatment side effects are taken into consideration, including scarring and fibrosis caused by surgery and radiation, deconditioning due to chemotherapy, and altered metabolism caused by early menopause.

** A fourteen-week lifestyle management program to help survivors restore and enhance their wellness and confidence during and after treatment, two new sessions per year.
According to the CDC, hepatitis C-related mortality in 2013 surpassed the total combined number of deaths from 60 other infectious diseases. Death certificates often underreport hepatitis C.

The greatest hepatitis C burden falls on baby boomers, those born from 1945 to 1965. Many baby boomers were infected during medical procedures prior to 1985, when injection and blood transfusion technologies were not as safe as they are today. Without diagnosis and treatment, hepatitis C may lead to liver cancer and other life-threatening diseases and may be transmitted to others. In Milwaukee County, almost 285,000 people are aged 50 years or older.

Further, African Americans are twice as likely to be infected with the hepatitis C virus compared to the general U.S. population. While African Americans represent only 12 percent of the U.S. population, they make up roughly 22 percent of the estimated 3.2 million persons with chronic hepatitis C infection.

In 2014, according to the Wisconsin Division of Public Health:
- Number of newly diagnosed cases of hepatitis C in Milwaukee County – 797
- Milwaukee County hepatitis C incidence rate per 100,000 population – 83.1
- Wisconsin hepatitis C incidence rate per 100,000 population – 56.1
- Median age of death in Wisconsin due to hepatitis C – 57 years
- Hepatitis C is under-reported on death certificates and plays a larger role in premature death in Wisconsin than is recognized.

Principal partners
- Aurora Health Care Medical Group (AHCMG)
- Aurora Walker’s Point Community Clinic
- Aurora Parish Nurses

Community partner
- AIDS Resource Center of Wisconsin
- Refugee Health program
- Milwaukee Health Department
- Bread of Healing
- Sixteenth Street Community Health Center
- Greater Milwaukee Center for Health and Wellness
- Local churches

Target population

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- Adults born from 1945 to 1965 residing in the Greater Milwaukee South service area
- Other patients referred by our primary care physicians, including persons:
  - Who are HIV positive
  - Who injected illegal drugs
  - Who received clotting factor concentrates produced before 1987
  - On chronic hemodialysis
  - With persistently abnormal alanine aminotransferase (ALT) levels
  - Who received transfusions or organ transplants prior to 1992
  - With recognized occupational exposures
  - Born to HCV-positive women

### System Activities – Hepatitis C

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<tbody>
<tr>
<td>Ongoing</td>
<td>Screen patients for hepatitis C in primary care and specialty clinics</td>
<td>Annual volume</td>
<td>Increased number of patients with hepatitis C are identified and referred for early intervention and treatment</td>
</tr>
<tr>
<td>Ongoing</td>
<td>Diagnose, manage, treat and track all patients with hepatitis C</td>
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<tr>
<td>Ongoing</td>
<td>Provide treatment for patients diagnosed with hepatitis C regardless of insurance status</td>
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</tr>
<tr>
<td>Ongoing</td>
<td>Number of patients tested system-wide by service area, including demographics (gender, race and language)</td>
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<td></td>
</tr>
<tr>
<td>Ongoing</td>
<td>Number of patients who test positive</td>
<td></td>
<td></td>
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<tr>
<td>Ongoing</td>
<td>Number of patients with positive confirmatory test</td>
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</tr>
<tr>
<td>Ongoing</td>
<td>Number of patients in treatment</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Focus | Abdominal aortic aneurysm

The aorta is the main blood vessel that supplies blood to the abdomen, pelvis and legs. An abdominal aortic aneurysm (AAA) occurs when an area of the aorta becomes very large or balloons out. While the exact cause is unknown, it occurs due to weakness in the wall of the artery. Factors that can increase the risk of abdominal aortic aneurysm include smoking, high blood pressure, male gender and genetic factors. It is most often seen in males over age 60 who have one or more risk factors. The larger the aneurysm, the more likely it is to break open or tear, which can be life-threatening. In Milwaukee County, there are approximately 64,599 males ages 60 and above, many of whom might have an additional risk factor.

Principal partners
- Aurora Health Care Medical Group (AHCMG)
- Aurora Walker’s Point Community Clinic

Target population
- Adult males ages 60 and over residing in the Greater Milwaukee South service area

Activities

<table>
<thead>
<tr>
<th>Time Frame</th>
<th>Measures to Evaluate</th>
<th>Targets/Tracking</th>
<th>Intended Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ongoing</td>
<td>Screen patients for abdominal aortic aneurysm (AAA) in our primary care and specialty clinics</td>
<td>Annual volume</td>
<td>Increased number of patients with AAA are identified and referred for follow-up care and treatment</td>
</tr>
<tr>
<td></td>
<td>Diagnose, manage, treat and track all patients with AAA</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Provide treatment for patients diagnosed with AAA regardless of insurance status</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Focus | Health professions education and workforce development

The American Heart Association and American Stroke Association recognized ASLMC for performance in treating cardiac and stroke patients, one of only 26 hospitals to receive “Triple Recognition.” Two million brain cells die every minute during stroke, increasing risk of permanent brain damage, disability or death. Recognizing symptoms and acting providing the appropriate medical attention can save lives and limit disabilities. Therefore, as a leader in stroke response, our hospital shares its expertise in response to stroke symptoms with both emergency response providers and community members to improve outcomes.

“Emergency preparedness, response and recovery” is a focus area identified by Healthiest Wisconsin 2020. Planning requires careful consideration of external factors and the needs of special population groups. Our hospital is addressing this HW2020 focus area by conducting specialized disaster-planning education for fire departments in our broader service area.

Our hospital is home to one of the first hyperbaric medicine programs in the nation. We have the second-largest hyperbaric chamber in the United States, capable of accommodating 25 patients at one time. Our clinical technology and groundbreaking research continues to garner regional and national recognition, giving us the reputation as a world-class leader in hyperbaric medicine. In order to educate providers on the availability of our hyperbaric chamber to any patient, we conduct specialized advanced health professional education.

Principal partners
- Aurora Health Care Medical Group
- Aurora Consolidated Labs

Community partners
- Local Emergency Medical System (EMS) providers
- Local fire departments
- Wound care providers

Target population
- Persons in professions related to healthcare; community residents

Activities – next page

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### Activities – Stroke

<table>
<thead>
<tr>
<th>Time Frame</th>
<th>Measures to Evaluate</th>
<th>Targets/Tracking</th>
<th>Intended Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ongoing</td>
<td>Number of educational sessions provided</td>
<td>Annual volume</td>
<td>Transport protocols for stroke and chest pain result in timely response, improving patient outcomes</td>
</tr>
<tr>
<td></td>
<td>Number of attendees</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Conduct specialized advanced health professional education for EMS providers in our broader service area**

- **Provide EMS/Trauma Coordinator to serve as liaison to the community, providing education on Comprehensive Stroke Care**

<table>
<thead>
<tr>
<th>Time Frame</th>
<th>Measures to Evaluate</th>
<th>Targets/Tracking</th>
<th>Intended Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ongoing</td>
<td>Number of educational sessions and contacts provided</td>
<td>Annual volume</td>
<td>Increased public knowledge about the warning signs of stroke, heart attack and how to respond</td>
</tr>
<tr>
<td></td>
<td>Number of attendees</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Results from evaluation</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Activities – Disaster response

<table>
<thead>
<tr>
<th>Time Frame</th>
<th>Measures to Evaluate</th>
<th>Targets/Tracking</th>
<th>Intended Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ongoing</td>
<td>Number of educational sessions provided</td>
<td>Annual volume</td>
<td>Increased knowledge of disaster planning among local firefighters</td>
</tr>
<tr>
<td></td>
<td>Number of fire departments involved</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Number of fire fighters trained</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Conduct specialized disaster-planning education for fire departments in our broader service area**

### Activities – Hyperbaric chamber

<table>
<thead>
<tr>
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<th>Targets/Tracking</th>
<th>Intended Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ongoing</td>
<td>Number of educational sessions provided</td>
<td>Annual volume</td>
<td>Increased awareness of the availability of hyperbaric chamber care for persons in need of specialized wound care</td>
</tr>
<tr>
<td></td>
<td>Number of attendees</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Number of students shadowing</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Conduct specialized advanced health-professional education on our hyperbaric chamber**
- **Provide shadowing experiences for medical and nursing students**

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Aurora Health Care Centers for Comprehensive Wound Care and Hyperbaric Medicine deliver about 10,000 hyperbaric oxygen therapy (HBO2) treatments each year—more than any other health care provider in Wisconsin.