Our community benefit plan is guided by our community health needs assessment (CHNA). To see our CHNA report, please visit www.aurora.org/commbenefits. This annual report provides updates on our community benefits implementation strategy in 2015.

People who have little or no insurance often arrive at hospital emergency departments (ED) seeking nonemergency care for common illnesses. In 2015, to help individuals establish a health home to receive the care they need, we:
- Referred 63 patients who arrived in our ED and did not have a primary care physician to establish a “health home” through Health Care Network, Inc. (HCN), which serves uninsured and underinsured individuals and families in Racine County and accepted 81 vouchers from HCN for specialty and diagnostic services including lab and radiology, diabetic education and nutrition services, physical therapy and vision services.
- Expedited admissions or referrals for mental or behavioral health services for nearly 150 patients who arrived in our ED with an acute mental health or alcohol abuse and other drug crisis
- Assisted previously un- and under-insured patients in applying for coverage through the Federal Insurance Marketplace and Aurora’s Helping Hand Patient Financial Assistance Program to cover their medically necessitated and follow-up primary care.

The Aurora Better Together Fund aims to increase access to primary care and behavioral health services and sexual assault and domestic violence prevention and treatment programs across eastern Wisconsin. Three of our partners received Aurora Better Together funding in 2015:
- Health Care Network, Inc.
- Lutheran Social Services of WI & Upper MI
- Women’s Resource Center of Racine

Visit www.aurorahealthcare.org/better-together to learn more about these organizations and Aurora’s Better Together Fund.

Priority #2:
Build links between our clinical services and local health department community health improvement plan.

Alcohol and drug use in our community
To improve awareness about alcohol and drug use and abuse in Racine County, we:
- Facilitated two alcohol and drug awareness programs for a combined total of 1,300 students at Waterford and Burlington High Schools
- Initiated two anti-opiate campaigns with female inmates at Ellsworth Correctional Facility
- Trained 70 local Emergency Medical Technicians (EMT) and first responders on current novel drug administration and now to facilitate appropriate early response
- Supported and advertised local prescription drug Take Back events

High blood pressure and overweight/obesity
Living Well with Chronic Conditions is a chronic disease-management course during which patients come together to learn about their illnesses and the best way to self-manage and share their successes and challenges. In 2015, we offered the class in partnership with the Aging & Disability Resource Center of Racine County. A total of 12 people completed all six sessions and 100% reported an improvement in their ability to manage their chronic conditions.

To help community members track and appropriately manage their blood pressure, we continued to offer free drop-in blood pressure screenings at our clinic. In 2015, our nurses completed 234 screenings and provided one-on-one counsel to participants.
Senior Care and Chronic Disease
Our Senior Resource Nurses (SRN) responded to 2,083 referrals from physicians and community members for aging adults experiencing degenerative conditions. They provided on-site or in-home assessments and connected them to community services.

The BRIDGES transition program is a partnership with the Aging and Disability Resource Center to prevent health complications of older and high-risk/complex patients being discharged from inpatient hospital care. Our NICHE-certified SRNs connected 126 individuals and their families with community services that helped them experience a smooth transition and avoid rehospitalization.

Falls can cause moderate to severe injuries, such as hip fractures and head injuries, and can increase the risk of early death. Fortunately, there are prevention strategies to reduce falls and related injuries including the evidence-based Stepping On program focused on reducing the risk of falls in the elderly. In 2015, a total of 15 participants completed the program at our hospital.

In 2015, our SRNs also facilitated a Powerful Tools for Caregivers class for 10 attendees who are providing home care for loved ones with chronic illnesses, as well as five Strong Women programs for 84 women. Strong Women is a national evidence-based community exercise and nutrition program targeted to midlife and older women.

Sexual Assault Nurse Examiner (SANE) program
Sexual assault is underreported and definitions can vary across different agencies; therefore, the number and rate may vary depending on the source. Despite these reporting differences, estimates indicate domestic violence and sexual assault are a substantial health concern and continue to be a major health issue in every community with far-ranging complications for victims. Our hospital’s Sexual Assault Nurse Examiner (SANE) is a specially trained registered nurse who provides trauma-informed and victim-sensitive services to people of all ages. In 2015, our SANE provided a forensic evaluation, medical assessment and emotional support to 21 victims of sexual assault.

1Nurses Improving Care for Healthsystem Elders

2015 Community benefits by the numbers

<table>
<thead>
<tr>
<th>Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial assistance (charity care) at cost*</td>
<td>$635,000</td>
</tr>
<tr>
<td>Medicaid shortfall at cost*</td>
<td>$6,008,000</td>
</tr>
<tr>
<td>Other means-tested programs at cost*</td>
<td>$205,000</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td>$6,848,000</td>
</tr>
<tr>
<td>Community health improvement and education services, and community benefit operations</td>
<td>$644,112</td>
</tr>
<tr>
<td>Health professions education</td>
<td>$132,978</td>
</tr>
<tr>
<td>Subsidized health services (clinics)</td>
<td>$1,967</td>
</tr>
<tr>
<td>Cash and in-kind contributions for community benefit</td>
<td>$70,471</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td>$849,528</td>
</tr>
<tr>
<td><strong>Total 2015 community benefits</strong></td>
<td>$7,697,528</td>
</tr>
</tbody>
</table>

* Cost-to-charge ratios are based on Wisconsin Hospital Association percentages.
**Unlike some community benefit reports that include additional categories as community benefits, Aurora Health Care has elected to exclude Medicare shortfalls and bad-debt expenses from the community benefit calculations. However, when Medicare shortfalls are added, Aurora Memorial Hospital of Burlington’s total benefit to the community is $14,671,528.