Our community benefit plan is guided by our community health needs assessment (CHNA). To see our CHNA report, please visit www.aurora.org/commbenefits. This annual report provides updates on our community benefits implementation strategy in 2015.

Our hospital and medical group partner with Open Arms Free Clinic (OAFC) in Elkhorn, WI, which serves as a “health home” to uninsured and underinsured residents of Walworth County. In 2015 we supported the clinic by:

- Promoting their services and encouraging 50 uninsured individuals to establish a “health home” relationship with OAFC
- Redeeming vouchers for eligible ancillary services and providing specialty follow-up care to patients referred by OAFC
- Supporting Aurora physicians and clinicians who donate time to care for OAFC patients, including Dr. Cary Berkowitz, who operates a cardiology clinic once a month at the clinic

The Aurora Better Together Fund aims to increase access to primary care and behavioral health services and sexual assault and domestic violence prevention and treatment programs across eastern Wisconsin.

Visit www.aurorahealthcare.org/better-together to learn more about Open Arms Free Clinic and Aurora’s Better Together Fund.

**Priority #1:**
Increase access for persons in our community with disproportionate unmet health needs.

**Priority #2:**
Build links between our clinical services and our local health department's community health improvement plan.

**Alcohol and Drug Use**
To support the existing AODA program in Walworth County and improve awareness about alcohol and drug use and abuse, we:

- Provided training for local Emergency Medical Technicians (EMTs) and first responders on current novel drugs to facilitate appropriate early response to drug overdose
- Educated 79 law enforcement officers on proper Narcan administration
- Referred 81 women to the Women’s AODA Wrap-Around Program, which provides ongoing case management services to women with substance use disorders.

**Blood pressure, cholesterol and overweight/obesity**
To raise awareness about high blood pressure and the link to chronic diseases, in 2015 we offered blood pressure screenings and education at community events reaching 670 people.

**Newborn health and safety**
To raise greater awareness about safety for infants and children born in Walworth County, we:

- Educated 753 new parents (and grandparents) on safe sleep practices, car seat safety, and the effects of second-hand smoke. An additional 27 individuals were provided free cribs through our referral to the Walworth County Public Health Department
- Completed six (6) car seat checks by our certified car seat technician
- Continued to promote breastfeeding by staffing a lactation consultant who provides telephone consults, advice and support, and facilitates free prenatal and breastfeeding classes, which are open to all.
Senior Resource Nurse (SRN) Program and chronic disease

Our NICHE-certified Senior Resource Nurses (SRN) responded to 1,399 referrals from physicians and community members for aging adults experiencing degenerative conditions and provided on-site or in-home assessments, connecting patients to vital community services.

Falls can cause moderate to severe injuries, such as hip fractures and head injuries, and can increase the risk of early death. Fortunately, there are prevention strategies to reduce falls and related injuries, including the evidence-based Stopping On program, focused on reducing the risk of falls in the elderly. In 2015, 16 participants completed this program at our hospital.

Healthy Living with Diabetes is a six-week session during which patients come together to learn about their newly diagnosed type 2 diabetes, the best way to self-manage and to share their successes and challenges. In 2015, we offered this workshop to 16 registrants.

Sexual Assault Nurse Examiner (SANE) program

Sexual assault is underreported and definitions can vary across different agencies; therefore, the number and rate may vary depending on the source. Despite these reporting differences, estimates indicate domestic violence and sexual assault are a substantial health concern and continue to be a major health issue in every community with far-ranging complications for victims. Our hospital’s Sexual Assault Nurse Examiner (SANE) is a specially trained registered nurse who offers trauma-informed and victim-sensitive services to people of all ages. In 2015, our SANE provided a forensic evaluation, medical assessment and emotional support to 25 victims of sexual assault.

1 Nurses improving Care for Health System Elders

2015 Community benefits by the numbers

<table>
<thead>
<tr>
<th>Category</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial assistance (charity care) at cost*</td>
<td>$974,000</td>
</tr>
<tr>
<td>Medicaid shortfall at cost*</td>
<td>$4,323,000</td>
</tr>
<tr>
<td>Other means-tested programs at cost*</td>
<td>$111,000</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>$5,408,000</strong></td>
</tr>
<tr>
<td>Community health improvement and education services, and community benefit operations</td>
<td>$553,473</td>
</tr>
<tr>
<td>Health professions education</td>
<td>$204,781</td>
</tr>
<tr>
<td>Subsidized health services (clinics)</td>
<td>$50,810</td>
</tr>
<tr>
<td>Cash and in-kind contributions for community benefit</td>
<td>$16,227</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>$825,291</strong></td>
</tr>
<tr>
<td><strong>Total 2015 community benefits</strong></td>
<td><strong>$6,233,291</strong></td>
</tr>
</tbody>
</table>

* Cost-to-charge ratios are based on Wisconsin Hospital Association percentages.

** Unlike some community benefit reports that include additional categories as community benefits, Aurora Health Care has elected to exclude Medicare shortfalls and bad-debt expenses from the community benefit calculations. However, when Medicare shortfalls are added, Aurora Lakeland Medical Center’s total benefit to the community is $13,289,291.