Aurora Lakeland Medical Center
Update for 2016
Posted: December 31, 2015
Implementation Strategy

Aurora Lakeland Medical Center Implementation Strategy

Update for 2016

In 2014, ALMC completed and published its Community Health Needs Assessment (CHNA) Report and 2015-2017 Implementation Strategy, which was adopted by the Social Responsibility Committee of the Aurora Health Care Board of Directors on December 11, 2014 and posted to Aurora Health Care web site. That document, which provides a comprehensive overview of the community served and significant health needs identified, is available by visiting http://www.aurora.org/commbenefits. Experience in carrying out the 2015 Implementation Strategy informed the process for updating it for 2016.

Our ALMC implementation strategy is organized into three main categories in alignment with three core principles of community benefit as shown below.

<table>
<thead>
<tr>
<th>Category</th>
<th>Community Benefit Core Principle</th>
<th>Focus area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority #1: Access</td>
<td>Access for persons in our community with disproportionate unmet health needs</td>
<td>• Access</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Health care coverage</td>
</tr>
<tr>
<td>Priority #2: Community Health Improvement</td>
<td>Build links between our clinical services and local health department community health improvement plan</td>
<td>• Alcohol, tobacco and other drug use</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Blood pressure, cholesterol and overweight/obesity</td>
</tr>
<tr>
<td>Priority #3: Community Benefit Hospital Focus</td>
<td>Address the underlying causes of persistent health problems</td>
<td>• Injury (newborn safety and falls prevention among older adults)</td>
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<td></td>
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<td>• Chronic disease</td>
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<td></td>
<td></td>
<td>• Senior care</td>
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<td></td>
<td></td>
<td>• Sexual assault</td>
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</tbody>
</table>

Principal community health improvement tool: Community Partnerships

For any community health concern, it is widely recognized that a diverse team of engaged community partners is essential for implementing strategic community health improvement initiatives that make a difference. Therefore, we recognize the need to be a good community partner. Our implementation strategies strongly reinforce our role as a partner for community capacity-building to address unmet community health needs.

Significant health needs/issues not specifically addressed in our implementation strategy and the reason

The implementation strategy does not include specific strategies for access to prescription medication, and mental health is addressed through our integrated healthcare system and strategic partnerships. While there is not specific strategy for nutrition and physical activity, healthy lifestyle education is distributed at community events and is a focus topic for the Living Well with Chronic Disease program.

Dental care/health is being addressed by Walworth County Public Health, including the Seal-A-Smile program and free dental clinic. Additionally, teen pregnancy also is being addressed through efforts lead by Walworth County Public Health.

Note: Our implementation strategies do not constitute the entirety of the community benefits our hospital provides each year. For a full accounting of the community benefits we provide each year, please see our most recent report: http://www.aurora.org/commbenefits.
### Implementation Strategy

**Priority No. 1: Access**

**Focus | Access is a signature benefit focus for Aurora Health Care**

<table>
<thead>
<tr>
<th>Based on the 2014 Walworth County Community Health Survey:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 11% of respondents reported unmet medical care in the past 12 months (up from 7% in 2003)</td>
</tr>
<tr>
<td>• 12% of respondents reported personally not covered (health care coverage) in the past 12 months (up from 9% in 2003)</td>
</tr>
</tbody>
</table>

Unmet medical care can lead to further health complications and increase future costs. Access to medical care can detect and treat disease at an earlier stage, improve overall health, prevent disease and disability, and reduce preventable deaths.

- Based on the Key Information Interview Report, access was a top five health issue for Walworth County (ranked #5).

**Principal partner**

- Aurora Health Care Medical Group physicians (AHCMG)

**Community partners**

- Open Arms Free Clinic (OAFC) - The Open Arms Free Clinic opened in 2012 and provides routine primary care, pharmacy, health education and referral services (all free of charge) for uninsured, low income and underserved residents of Walworth County.
- Walworth County Department of Health & Human Services

**Target population**

- Medicaid-eligible and uninsured patients using our hospital emergency department for primary care

**Intended impact**

- An increase in “medical home” utilization by underserved populations across Aurora’s footprint (Medicaid-eligible and uninsured) in Walworth County
- Uninsured and Medicaid-eligible individuals seeking primary and dental care, and individuals seeking mental health services in our ED will:
  - Understand the benefits of obtaining primary care services in a “medical home”
  - Successfully transition to OAFC or AHCMG physicians for primary care
  - Receive appropriate referrals for behavioral health services

**Measures to evaluate impact**

- Number of ED referrals to primary care provider (AHCMG and OAFC) for follow-up care
  - Number of appointments scheduled with AHCMG primary care physician
  - Number of referrals to OAFC
- Number of uninsured screened and enrolled in financial assistance programs (e.g., *Aurora’s Helping Hand Patient Financial Assistance* program) or the Marketplace (the health insurance exchange)

**Action plan (see next page)**
### Implementation Strategy

#### Priority No. 1: Access

**Action plan**

<table>
<thead>
<tr>
<th>Ensure appropriate follow-up services for uninsured and Medicaid-eligible patients using our hospital Emergency Department (ED) to receive primary care:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Strengthen the linkage and referral system between our hospital and the OAFC in Elkhorn</td>
</tr>
<tr>
<td>• Accept OAFC vouchers for eligible radiology diagnostic services</td>
</tr>
<tr>
<td>• Continue to provide specialty consults to OAFC clients through AHCMG physicians</td>
</tr>
<tr>
<td>• Encourage AHCMG physician and hospital caregivers to volunteer at OAFC</td>
</tr>
<tr>
<td>• Support expansion of behavioral health services at OAFC through Aurora’s Better Together Fund grant of $100,000; monitor progress and impact</td>
</tr>
<tr>
<td><strong>Target Date</strong></td>
</tr>
</tbody>
</table>

**Improve coverage for uninsured and Medicaid-eligible patients using our Emergency Department (ED) for primary care:**

<table>
<thead>
<tr>
<th>Screen all uninsured patients for financial assistance programs, including Aurora’s Helping Hand Patient Financial Assistance program, other safety-net programs for which they qualify, and assist with application processes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Through our specially trained financial advocates and account specialists, inform and educate all uninsured patients about the benefits of securing coverage through the Marketplace (the health insurance exchange) and assist where needed</td>
</tr>
<tr>
<td>Provide Behavioral Health coordinator in ED to conduct intake assessments to expedite transfer of patients with mental and behavioral health needs to appropriate levels of care providers (including Aurora Behavioral Health Services or Aurora Psychiatric hospital) and/or crisis line</td>
</tr>
<tr>
<td><strong>Target Date</strong></td>
</tr>
</tbody>
</table>

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#### ED Behavioral Health Screenings Logic Model

<table>
<thead>
<tr>
<th>Inputs</th>
<th>Activities</th>
<th>Outputs</th>
<th>Short Term</th>
<th>Intermediate Term</th>
<th>Long Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Behavioral health coordinator for emergency department (ED)</td>
<td>Develop network with community referral sources and Aurora BHS</td>
<td>Number of assessments administered</td>
<td>Patients feel supported in their health care decision-making</td>
<td>Reduced ED admissions for BH issues</td>
<td>Dollars saved through lowering ED utilization for behavioral health issues</td>
</tr>
<tr>
<td>Behavioral health assessment tool to identify barriers to care</td>
<td>Develop assessment criteria for referral</td>
<td>Number of patients identified as needing a behavioral health referral</td>
<td>Change in help-seeking behaviors in patients with behavioral health issues</td>
<td>Change in help-seeking behaviors in patients with behavioral health issues</td>
<td>Health care stability – consistent use of primary care (annual checkup) / behavioral health care</td>
</tr>
<tr>
<td>Materials (patient education materials, education materials for ED staff)</td>
<td>Administer behavioral health assessments in the ED</td>
<td>Number of community referral sources in the ‘network’</td>
<td>Reinvented ED practice is standardized</td>
<td>Reinvented ED practice is standardized</td>
<td>Health status improvement</td>
</tr>
<tr>
<td>Aurora financial advocates</td>
<td>Collaborate with financial/insurance case managers</td>
<td>Patient satisfaction</td>
<td>ED clinician/staff satisfaction</td>
<td>ED clinician/staff satisfaction</td>
<td>Replication of program across the Aurora system (and overall cost avoidance)</td>
</tr>
<tr>
<td>Aurora Behavioral Health Services (BHS)</td>
<td>Schedule appointments</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Network of community referral sources</td>
<td>Assist patient(s) with navigation and follow through of appointments</td>
<td></td>
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</tr>
<tr>
<td></td>
<td>Engage Aurora financial advocates as warranted</td>
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</tr>
</tbody>
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Focus | Alcohol, tobacco and other drug use in our community

Based on the 2014 Walworth County Community Health Survey:
- From 2003 to 2014 the percent of respondents reporting binge drinking in the past month nearly doubled (15% to 29%).
- In 2014, 25% of respondents reported tobacco cigarette use (current smoker) (same as 2003).

Binge drinking (also referred to as excessive drinking) is associated with an array of health problems, including but not limited to unintentional and intentional injuries, alcohol poisoning, unintended pregnancy, and poor control of chronic diseases. Smoking increases the risk of coronary heart disease, stroke and several types of cancer (acute myeloid leukemia, bladder, cervix, esophagus, kidney, larynx, lung, mouth, pancreatic, throat and stomach). Cancer is a leading cause of death in Walworth County.

- Based on the Key Informant Interview Report, alcohol and drugs was a top five health issue for Walworth County.

According to Wisconsin Interactive Statistics on Health:
- In 2012, 12.7% percent of Walworth County mothers indicated smoking during pregnancy. This does not meet the Healthy People 2020 target of 1.4% or less.

Research has shown that smoking during pregnancy can cause health problems for both mother and baby, such as pregnancy complications, premature birth, low birth weight infants and stillbirth.

Principal partners
- Aurora Behavioral Health Services
- Aurora Health Care Medical Group clinics

Community partners
- Emergency Medical Services (EMS) providers
- Walworth County Department of Health and Human Services, Women’s AODA Wrap-Around Program
- Walworth County Sheriff’s Department

Target population
- People seen in our hospital’s emergency department, women’s health and by primary care physicians
- Walworth County residents

Intended impact
- Increased numbers of women who participate in Women’s AODA Wrap-Around program
- EMS providers and first-responders successfully respond to and manage heroin overdoses
- Decreased number of women smoking during pregnancy

Measures to evaluate impact
- Number of women referred to, and number of women engaged in, the Women’s AODA Wrap-Around program as reported by the Walworth County Department of Health & Human Services
- Number of EMS training sessions conducted and attendance numbers
- Contracts with local law enforcement for Narcan administration oversight
- Number of law enforcement officers trained in Narcan administration
- Of the women enrolled in First Breath, number who successfully quit or cut down on their smoking during pregnancy (data from Walworth County Public Health)

Action plan (see next page)
## Implementation Strategy

### Priority No. 2: Community Health Improvement

**Action plan**

<table>
<thead>
<tr>
<th>Improve awareness about alcohol and drug use and abuse and support the existing AODA Wrap-Around program in Walworth County:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Promote the Women’s AODA Wrap-Around program to our physicians and the community</td>
</tr>
<tr>
<td>• Increase referrals of women to the Women’s AODA Wrap-Around program</td>
</tr>
<tr>
<td>• Educate and train local EMS providers and first-responders in Walworth County about current heroin use to facilitate appropriate early response</td>
</tr>
<tr>
<td>• Provide medical oversight and training to sheriff and police departments for Narcan administration</td>
</tr>
<tr>
<td>• Promote participation in Wisconsin Women’s Health Foundation First Breath and My Baby &amp; Me programs*</td>
</tr>
</tbody>
</table>

*Walworth County Public Health implements and is the site contact for First Breath and My Baby & Me programs. First Breath is a program that helps women quit or reduce smoking by training healthcare providers to deliver evidence-based tobacco cessation counseling as part of existing prenatal care. Pregnant women who have recently quit smoking or want to quit smoking can participate in the program. My Baby & Me is a program that helps women stop or significantly reduce their alcohol use during pregnancy.*
Focus | Blood pressure, cholesterol and overweight/obesity

Based on the 2014 Walworth County Community Health Survey:
- 27% of respondents reported high blood pressure (up from 15% in 2003) and high cholesterol (up from 13% in 2003).
- 64% of adult respondents were classified as overweight or obese (up from 53% in 2003).

High blood pressure and cholesterol increases the risk for heart disease and stroke. Fortunately, there are ways to prevent high blood pressure and cholesterol or treat it if it is already high. Overweight and obesity can increase the risk for high blood pressure, high cholesterol levels, coronary heart disease, type 2 diabetes, stroke, some cancers and other health conditions.

Principal partners
- Aurora Health Care Medical Group clinics
- Aurora Pharmacy

Community partners
- Walworth County Public Health Division of the Department of Health and Human Services

Target population
- Walworth County residents

Intended impact
- Improved knowledge of blood pressure, cholesterol and Body Mass Index (BMI) in the broader population
- Improved access to information and referrals to lower or maintain blood pressure and cholesterol levels and lose or maintain weight

Measures to evaluate intended impact
- Number of individuals screened at community events
  - Percent with high blood pressure
  - Percent of individuals classified as overweight or obese
- Percent of individuals first learning they have high blood pressure
- Number of free drop-in blood pressure screenings and participants
  - Percent with high blood pressure
  - Number of referrals to provider for high blood pressure management
- Number of information packets distributed on healthy weight/weight loss, blood pressure and cholesterol
- Percentage of individuals stating they will change behavior as a result of blood pressure reading

<table>
<thead>
<tr>
<th>Action plan</th>
<th>Target date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Raise awareness about high blood pressure, high blood cholesterol, and/or being overweight and the link to chronic diseases:</td>
<td></td>
</tr>
<tr>
<td>Offer free screenings for blood pressure and Body Mass Index (BMI) at a variety of community events, including the Walworth County Fair</td>
<td>Annual</td>
</tr>
<tr>
<td>Provide educational information on blood pressure, cholesterol and overweight/obesity</td>
<td>Ongoing</td>
</tr>
<tr>
<td>Provide free drop-in blood pressure screenings at AHCME Lake Geneva Pharmacy</td>
<td>Ongoing</td>
</tr>
<tr>
<td>Post free blood pressure screening locations on Walworth County Health Department and Aurora Pharmacy websites</td>
<td>Annual</td>
</tr>
<tr>
<td>Promote Health Management Resources programs (HMR) medically-supervised weight-loss and weight-management program at community events including Walworth County Fair</td>
<td>Ongoing</td>
</tr>
</tbody>
</table>
**Focus | Newborn health and safety**

**Newborn health: breastfeeding**
The American Academy of Pediatrics recommends “exclusive breastfeeding for about 6 months, followed by continued breastfeeding as complementary foods are introduced, with continuation of breastfeeding for one year or longer as mutually desired by mother and infant.” The Academy has identified breastfeeding as an optimal method of feeding and nurturing infants, and has recognized health, nutritional, immunological, developmental, psychological, social and economic benefits of breastfeeding. Increasing breastfeeding initiation, duration and exclusivity is part of the 2013-2020 Wisconsin Nutrition, Physical Activity and Obesity State Plan.

**Newborn safety: safe sleep practices**
According to the Centers for Disease Control and Prevention, one of the leading causes of sudden unexpected infant death is accidental suffocation in bed. Fortunately, outreach and education efforts can help reduce sleep-related infant injury deaths.

**Principal partners**
- Aurora Health Care Medical Group

**Community partners**
- Walworth County Department of Health & Human Services
- Walworth County law enforcement

**Target Population**
- All mothers who deliver at Aurora Lakeland Medical Center (ALMC)
- Families of infants born in our birthing center and families in our communities

**Intended impact**
- Increase or maintain breastfeeding rate among mothers who deliver babies at ALMC (Aurora system goal is 80%)
- Improved access to resources for safe sleep practices and car seat safety

**Measures to evaluate impact**
- Percent of mothers breastfeeding at discharge
- Number of participants in the safe sleep program; number of portable cribs distributed by Walworth County Public Health Department
- Number of infants deaths (attributed to unsafe sleep practices) reviewed annually (data provided by Walworth County Public Health Child Death Review Team)
- Number of educational materials given to mothers who deliver at ALMC
- Number of people educated on car seat safety; number of car seat safety inspections completed
- Number of participants in the infant CPR class

Action plan (see next page)

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### Priority No. 3: Community Benefit Hospital Focus

#### Action plan

<table>
<thead>
<tr>
<th><strong>Promote the benefits of breastfeeding and support women who wish to breastfeed:</strong></th>
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</thead>
<tbody>
<tr>
<td>• Continue to staff our Lactation Center with International Board-Certified Lactation Consultants who will be accessible seven days a week to</td>
</tr>
<tr>
<td>− Provide telephone consults, advice, support and schedule outpatient consults</td>
</tr>
<tr>
<td>− Inform mothers about – and promote – available resources, such as Lactation Consultants, Peer Counseling and Lactation Rooms, within their county of residence</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Promote infant safety and injury prevention:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Perform car seat checks or refer families, prior to discharge from our birthing center, to Walworth County Public Health Department for car-seat safety education</td>
</tr>
<tr>
<td>• Partner with Walworth County Public Health Division to support safe sleep practices</td>
</tr>
<tr>
<td>− Inform new parents about the safe sleep program in Walworth County</td>
</tr>
<tr>
<td>• Offer and provide <em>Infant Care and Safety</em> classes to expectant parents and grandparents community-wide</td>
</tr>
</tbody>
</table>
Focus | Senior care and chronic disease

Based on the 2014 Walworth County Community Health Survey:
- Respondents 65 years and older were more likely to report high blood pressure, high cholesterol, heart disease or heart condition, and diabetes.

Based on the Wisconsin Statistics on Health:
- In 2012, Walworth County’s rate of emergency department visits for injury was higher compared to the state (7,595.3 versus 6,923.2 per 100,000). The most common cause of ED visits for injury was falls (2,310 per 100,000), followed by struck by or against object or person (1,190 per 100,000).
- In 2012, for adults aged 65 years and older the injury death rate for falls in Walworth County was 106.3 per 100,000.

As outlined by the Centers for Disease Control and Prevention, each year, one in every three adults age 65 and older falls. Falls can cause moderate to severe injuries, such as hip fractures and head injuries, and can increase the risk of early death. Fortunately, there are prevention strategies to reduce falls and related injuries. Older adults who practice healthy behaviors, take advantage of clinical preventive services, and continue to engage with family and friends are more likely to remain healthy, live independently, and incur fewer health-related costs.

Aurora’s Senior Resource Nurse (SRN) program is a NICHE-designated (http://www.nicheprogram.org), non-billable, geriatric nurse-driven program to help our hospital improve the care of older adults treated within our system and also frail elderly persons referred from within our community. It was implemented in our service area in 2007.

Principal partners
- Aurora Health Care Medical Group

Community partners
- Skilled nursing facilities in Walworth County
- Aging and Disability Resource Center (ADRC)

Target population
- Frail older adults with multiple health conditions, challenges

Intended impact
- A reduction in traumatic hospital re-admissions for at-risk frail older adults with chronic conditions, co-morbidities
- Frail older adult patients with chronic conditions at risk for hospital admission/readmission are connected to resources to achieve better outcomes and optimal lifestyle independence

Action plan (see next page)
Implementation Strategy

Priority No. 3: Community Benefit Hospital Focus

Measures to evaluate impact
To continually monitor the impact of this SRN program, the following data is tracked on a monthly basis:

- Aurora’s Acute Care for the Elderly ACE Tracker - A daily snapshot (accurate as of the midnight census for the previous day) of current Aurora inpatients and observation patients aged 65 and older occupying beds at Aurora hospitals. This snapshot is compiled from data available within Smart Chart (our EMR) and used by our patient care managers, case managers, Senior Resource Nurse and interdisciplinary teams to identify those geriatric patients who are at highest risk for functional decline during hospitalization.
- Decrease in ED admissions
- Number of seniors served
- Number of successfully-avoided re-admissions for pneumonia, heart failure, MI, stroke, COPD, dementia, diabetes, hip and knee replacements for patients 65 and older
- Total referrals (by category – e.g. home assessments, office visits, hospital discharges)
- Number of Advance Directives (Power of Attorney) completed
- Number of participants who attend ADRC annual fair
- Number of Stepping On and Living Well with Chronic Conditions classes offered; number of attendees
- Number of attendees for Powerful Tools for the Caregiver and Healthy Living with Diabetes

Action plan

<table>
<thead>
<tr>
<th>Ensure a continuum of patient-centered, community based care for older adult population with multiple chronic conditions:</th>
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<tbody>
<tr>
<td>Action plan</td>
</tr>
<tr>
<td><strong>Assure that frail elderly persons referred to our Senior Resource Nurses are assessed for:</strong></td>
</tr>
<tr>
<td>- Behavioral health needs</td>
</tr>
<tr>
<td>- Cognitive impairment (using MoCA -- Montreal Cognitive Assessment)</td>
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<tr>
<td>- Family and social support</td>
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<tr>
<td>- Home visits when possible</td>
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<tr>
<td>- Nutrition needs</td>
</tr>
<tr>
<td>- Pharmaceutical assistance program</td>
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<tr>
<td>- Safe-At-Home or appropriate supportive placements</td>
</tr>
<tr>
<td>- Transportation needs for follow-up care</td>
</tr>
<tr>
<td><strong>Provide patient education and support for:</strong></td>
</tr>
<tr>
<td>- Advance Directives (Power of Attorney)</td>
</tr>
<tr>
<td>- Family guidance and support services</td>
</tr>
<tr>
<td>- Medication management/safety</td>
</tr>
<tr>
<td><strong>Expand community awareness of special needs of frail elderly through outreach services including:</strong></td>
</tr>
<tr>
<td>- Community health screenings and education for early detection and intervention</td>
</tr>
<tr>
<td>- Senior Resource Nurse health professions education</td>
</tr>
<tr>
<td>- Professional education to community based agencies and law enforcement</td>
</tr>
<tr>
<td><strong>Provide community education programs Stepping On, Powerful Tools for the Caregiver, Healthy Living with Diabetes, and Living Well with Chronic Conditions</strong></td>
</tr>
<tr>
<td><strong>Support Aging and Disability Resource Center annual fair</strong></td>
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</tbody>
</table>

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Focus | Sexual assault

Sexual assault is underreported and definitions can vary across different agencies; therefore, the number and rate may vary depending on the source. Sexual assault can have harmful and lasting consequences for victims, families and communities including, but not limited to, unintended pregnancy, sexually transmitted infections, long-term physical consequences, immediate and chronic psychological consequences, health behavior risks, and financial cost to victims, families and communities.

- The 2012 forcible rape rate for Walworth County was 9.0 per 100,000 residents, lower compared to Wisconsin (21.4 per 100,000) (Crime in Wisconsin Report).

Within Aurora’s system-wide Sexual Assault Nurse Examiner (SANE) program and Abuse Response Services, Aurora’s (SANE) program at ALMC offers trauma-informed and victim-sensitive services to people of all ages who have been affected. Our SANE nurses complete specialized training and certification to be designated a sexual assault nurse examiner and provide 24/7 coverage at two Aurora hospitals, in both Racine and Walworth Counties, where service numbers doubled in 2015.

Principal partners
- Aurora Health Care Medical Group
- Emergency department physicians

Community partners
- Local law enforcement
- Walworth County Public Health Department
- Jockey International (donation of clothing)
- Association for the Prevention of Family Violence
- Walworth County Alliance for Children

Target population
- Individuals who have been sexually assaulted

Intended impact
- Increased awareness of, and access to, services, resources and advocacy for those who have been sexually assaulted

Measures to evaluate impact
- Number of people seen and evaluated by our SANE Nurses
- Number of community education/prevention/outreach trainings and attendance
- Number of scheduled on-call hours

Action plan (see next page)
### Support victims of sexual assault and violence:

- Provide 24/7, trauma-informed coverage to victims through our SANE program (see logic model)
- Provide trauma information to victims through our Sexual Assault Nurse Examiner program
- Offer and provide sensitive, effective forensic evidence collection
- Refer victims as appropriate to medical, clinical, counseling and advocacy services
- Implement SDFI*-TeleMedicine forensic photo documentation system based on and designed around the Federal Rules of Evidence

### Advance the capacity of the broader community to respond to issues related to sexual assault and personal violence:

- Serve as faculty for the Wisconsin Coalition Against Sexual Assault and SANE Training
- Respond to requests to provide education and prevention training to local high schools and organizations
- Support the Walworth County Child Advocacy Center (Treehouse)
- Provide leadership for and actively participate in:
  - Child advocate agency/sexual assault nurse examiner peer review meetings
  - The multi-jurisdictional Sexual Assault Team of Walworth County
  - Local, county and state coalitions
- Through Aurora’s Better Together Fund grant of $20,492, support expansion of sexual assault treatment capacity and advocacy services for teens and elders at the Association for the Prevention of Family Violence – Walworth County; monitor progress and impact
- Through Aurora’s Better Together Fund grant of $34,000, support training to expand sexual assault treatment capacity and advocacy services through the Walworth County Alliance for Children; monitor progress and impact

### SANE Program Logic Model

<table>
<thead>
<tr>
<th>Inputs</th>
<th>Activities</th>
<th>Outputs</th>
<th>Short Term</th>
<th>Intermediate Term</th>
<th>Long Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Staff • Program coordinator • On call SANE nurses • Community resources • Dedicated exam room • Resources to support the SANE nurses and their ability to continue in the program</td>
<td>• Assess community need and determine agencies and their current roles (who is doing what) • Community education • Staff education to identify trauma • Connect to crisis counselor • Connect to advocacy • Connect to legal system • Maintain the chain of evidence: Implement SDFI*-TeleMedicine forensic photodocumentation system based on and designed around the Federal Rules of Evidence</td>
<td>• # of people receiving forensic exam • Patient satisfaction • # of providers participating in community and campus education programs • Evidence sent to crime lab for maintenance &amp; safekeeping • Barriers to care identified</td>
<td>• # of referrals made to community resources • # of referrals made from physician offices and/or other community resources that received education • # of preventive strategies that universities put in place based on education program • Response time to assist the victim (minutes) • Low # and % of walkaways</td>
<td>• # and % of patients that follow up connection is made • Contact made with advocacy agency • Contact made with referral agencies • # of referrals made to physicians or other resources • All needs/barriers addressed</td>
<td>• Continue healing at post-crisis service providers • Increased % of victims accessing care • % of consumers who recognize Aurora for abuse programs/services • Sustain 24/7 program • Job satisfaction of the SANE nurses</td>
</tr>
</tbody>
</table>