Our community benefit plan is guided by our community health needs assessment (CHNA). To see our CHNA report, please visit www.aurora.org/commbenefits. This annual report provides updates on our community benefits implementation strategy in 2015.

Our hospital and medical group partners with Lake Area Free Clinic (LAFC), a community clinic that serves as a “health home” to uninsured individuals in Waukesha whose income falls below 200% of the federal poverty level. In 2015, we supported the clinic by:
- Providing diagnostic imaging service for LAFC patients, including 44 CT scans and MRIs
- Assisting LAFC patients with applying for Aurora’s Helping Hand Financial Assistance Program to cover medically necessitated follow-up care
- Supporting Aurora Summit physicians and caregivers who recorded nearly 100 hours of donated time to the clinic

Lack of public transportation is a barrier to accessing care, especially for persons in Western Waukesha County. For that reason we partnered with Silver Streak, Inc., a non-profit transportation service for seniors and disabled adults in the Oconomowoc area. During 2015, we provided more than 2,300 transportation vouchers to patients who needed assistance to get to and from their primary care visits.

The Aurora Better Together Fund aims to increase access to primary care and behavioral health services and sexual assault and domestic violence prevention and treatment programs across eastern Wisconsin. Two of our community partners received Aurora Better Together funding in 2015:
- Lake Area Free Clinic
- The Women’s Center (Waukesha)

Visit www.aurorah Heathcare.org/better-together to learn more about these organizations and Aurora’s Better Together Fund.

Priority #2: Build links between our clinical services and our local health department’s community health improvement plan.

Blood pressure, diabetes, nutrition, physical activity and overweight/obesity
We traveled to various community events to provide blood pressure screenings at health fairs. At each screening, we provided participants with 11 nurse-led face-to-face education sessions to share relevant educational materials. Of 60 people screened, 13 individuals were referred to medical consult for high blood pressure follow-up care.

Healthy Living with Diabetes is a six-week session during which patients come together to learn about their newly diagnosed diabetes, the best way to self-manage, and to share their successes and challenges. In 2015, seven registrants attended with a 100% completion rate. In addition, our diabetic nurse educators provided seven educational support group sessions for more than 45 attendees and staffed community outreach events and employee health fairs.

Cancer Care
Each year, our cancer care team also provides many outreach services. Our cancer care team includes certified nursing professionals called nurse navigators who are specially trained to guide individuals and their families from diagnosis through cancer treatment and into post-treatment or, if needed, end-of-life care. In 2015, our cancer nurse navigators:
- Provided services to 350 families and individuals in need of additional support and referred to our principal and community partners for services such as complementary medicine
• Partnered with Shorehaven Senior Center to provide GAIL model risk assessments with follow-up nurse counseling at the Pink or Treat event for women
• Collaborated with St. Joseph Medical Clinic and La Casa de Esperanza at a health fair to provide breast cancer screenings and conduct GAIL model risk assessments with counseling

Youth Injury prevention and safety
Our hospital continued to partner with Pewaukee High School, Oconomowoc, Kettle Moraine and Pewaukee youth football leagues, and Oconomowoc and Kettle Moraine youth lacrosse leagues to provide licensed athletic trainers (LAT) who are available for injury prevention education and injury assessments. In 2015, our LATs provided 76 free baseline concussion screenings for student athletes.

We continued to partner with community organizations to offer Yell and Tell, teaching 440 children what to do when they see something dangerous and are scared. The students learn and retain what they need to do when involved in a situation that may injure themselves, a friend or family member.

Operation Click increases the number of students who consistently wear their seatbelts, therefore preventing or decreasing the severity of injury, as noted by quarterly seatbelt utilization numbers. Four school districts in communities surrounding our hospital are actively implementing the Operation Click Program, which teaches safe driving skills to participating high school students. Our hospital partnered with local safety/law enforcement to launch the program at various school events.

Healthcare workforce development
Our hospital and health centers provide many student clinical experiences and placement hours for multiple universities and technical colleges across Wisconsin for undergraduate and graduate health and medical degree programs. In addition, we continue to partner with Oconomowoc and Kettle Moraine school districts for governance of the Health Care Charter High School, with 120 students enrolled in 2015.

As a certified Level II trauma center, we are committed to continued development of skills and knowledge among emergency medical services technicians (EMS) and paramedics responding to 911 calls in our patient service area. In 2015, we provided 18 in-service educational sessions to EMS partners in the Waukesha/Jefferson County service area and service areas where AMCS has medical control. Through this outreach, 298 EMS and paramedic personnel benefitted from the educational offerings. Topics included: Sim Man Training, Emergent Childbirth Education, Pediatric Emergencies, Nitrous Oxide Administration, Airway Management and Medical Assessment.

2015 Community benefits by the numbers

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial assistance (charity care) at cost*</td>
<td>$520,000</td>
</tr>
<tr>
<td>Medicaid shortfall at cost*</td>
<td>$7,183,000</td>
</tr>
<tr>
<td>Other means-tested programs at cost*</td>
<td>$484,000</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>$8,187,000</strong></td>
</tr>
<tr>
<td>Community health improvement and education services, and community benefit operations</td>
<td>$393,113</td>
</tr>
<tr>
<td>Health professions education</td>
<td>$203,061</td>
</tr>
<tr>
<td>Subsidized health services (clinics)</td>
<td>$61,411</td>
</tr>
<tr>
<td>Cash and in-kind contributions for community benefit</td>
<td>$59,823</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>$717,407</strong></td>
</tr>
<tr>
<td><strong>Total 2015 community benefits</strong></td>
<td><strong>$8,904,407</strong></td>
</tr>
</tbody>
</table>

* Cost-to-charge ratios are based on Wisconsin Hospital Association percentages.
** Unlike some community benefit reports that include additional categories as community benefits, Aurora Health Care has elected to exclude Medicare shortfalls and bad debt expenses from the community benefit calculations. However, when Medicare shortfalls are added, Aurora Medical Center Summit’s total benefit to the community is $21,828,407.