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*Please Note*

- Use N# ID given to you by your instructor (Student who are also Advocate Aurora Employees will access Caregiver Connect and the Learning Connection with your 6 digit employee #)

- Each student will need to register for Duo Multi-Factor authentication (MFA) before they will be able to log into Caregiver Connect for the Learning Connection

If you have any issues with your password or need assistance logging in, please contact the Aurora Service Desk at 1-800-889-9677 or 414-647-3520
Sam Registration/Password Reset

1. Go to sam.aah.org


   **User ID Password Management**
   
   A. [Forgot my Password]
   
   B. [Forgot my User ID]
   
   C. [Account Registration/Security Questions]
   
   D. [Reset and Sync my Password]

3. Enter Username and Password and click “Next”

   Please use the uppercase first two letters of your first name + lowercase first two letters of your last name + your uppercase username as their password.

   Username: N# Given to you by instructor

   Password Example:

   Full Name: Jane Smith

   Username: N12345

   Password: JAsmN12345

4. Answer Self Service Questions
5. Click “Next”

6. Click on “Change Password”

7. Enter N# User ID again and click “Next”

8. Enter the answers to the Security Questions and click next

9. Enter a new password
SAM Registration/Password Rest Complete

Section 2 Duo In-Line Registration and Caregiver Connect/Learning Connection

1. Go to CaregiveConnect.aurora.org

2. Login with N# and Password just Set in SAM

3. You will be prompted to enroll in Duo

4. Click “Start Setup”

5. Select device type and continue

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6. Enter your phone number, check the verify box then continue

7. Click call me to get the code to verify your identity

8. Enter your 6 digit code

9. Click continue
   Choose your authentication method
10. Click Save then Continue to Login

11. You will now be logged into Caregiver Connect

12. Click on My Quick Links

13. Click on the Learning Connection link

14. You will now be able to search for and add your modules

If you have any issues with your password or need assistance logging in, please contact the Aurora Service Desk at 1-800-889-9677 or 414-647-3520

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