Methodology
To supplement the Community Health Survey phone survey, an online survey was created by partners: Aurora Health Care, Marinette County Public Health Department and Provident Health Foundation.

An English and Spanish version were entered into Survey Monkey with links and QR codes for easy access. Partners marketed the survey throughout the county. A total of 482 online surveys were completed between April 27 and July 15, 2022. Post-stratification was conducted at the age-group level by sex of the 2020 characteristics of the American Community Survey. The margin of error is ±4 percent. The margin of error for smaller subgroups will be larger than ±4 percent, since fewer respondents are in that category.

The survey was conducted by JKV Research, LLC. For technical information about survey methodology, contact Janet Kempf Vande Hey, M.S. at (920) 439-1399 or janet.vandehey@jkvresearch.com. For further information about the survey, contact the Marinette County Public Health Division at (715) 732-7670.

1. Do you live in Marinette/Menominee County?
   - Yes – Marinette County ..................................................63%
   - Yes – Menominee County ...............................................32
   - No..................................................................................5

2. Do you work in Marinette/Menominee County?
   - Yes .......................................................77%
   - No.................................................................23
   \[
   \rightarrow \text{AND Q1=No.}
   \]
   “I’m sorry, you are not eligible for this survey. We are looking to collect data from those who live or work in Marinette/Menominee County. Thank you for your time.”
3. Below are some statements about health care services and providers (doctors, nurse practitioners, physician assistants or primary care clinics) in Marinette/Menominee County. Select an option for your response in each row below. [Respondents who selected “not applicable” were excluded.]

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>Not Sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. I have a health care provider where I regularly go for check-ups and when I am sick</td>
<td>86%</td>
<td>13%</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>b. I can get an appointment for my health needs quickly</td>
<td>75%</td>
<td>17%</td>
<td>8%</td>
</tr>
<tr>
<td>c. I can easily get to my health care provider or clinic</td>
<td>92%</td>
<td>6%</td>
<td>2%</td>
</tr>
<tr>
<td>d. I am heard, seen and listened to when receiving health care</td>
<td>87%</td>
<td>6%</td>
<td>7%</td>
</tr>
<tr>
<td>e. I am treated differently because of my race or ethnicity when receiving health care</td>
<td>2%</td>
<td>94%</td>
<td>5%</td>
</tr>
<tr>
<td>f. I am treated differently because of my gender when receiving health care</td>
<td>2%</td>
<td>94%</td>
<td>5%</td>
</tr>
<tr>
<td>g. I am treated differently because of my sexual orientation when receiving health care</td>
<td>2%</td>
<td>94%</td>
<td>5%</td>
</tr>
<tr>
<td>h. My family/support people are seen and listened to when I receive health care</td>
<td>79%</td>
<td>9%</td>
<td>12%</td>
</tr>
<tr>
<td>i. I am seen and listened to when my child/children are receiving health care</td>
<td>91%</td>
<td>4%</td>
<td>5%</td>
</tr>
</tbody>
</table>

4. In the past year, did you seek community resource support from an organization in Marinette/Menominee County? Examples include food pantries, support groups, energy assistance, pregnancy resources or housing assistance.

- Yes ........................................... 5% → CONTINUE WITH Q5
- No.................................................95% → GO TO Q8
- Not sure......................................<1% → GO TO Q8

5. What resource(s) did you seek? (open-ended) [24 Respondents: Multiple Responses Accepted]

- Energy/Heat/Utility Assistance ........................................... 71%
- Food Assistance/Pantry/Salvation Army/St. Vincent DePaul ..........42
- Health Care/Badger Care/Medicaid ......................................29
- Transportation .................................................................17
- Mental Health or AODA Services ..........................................8
- Human Services/WIC .........................................................8
- Aging and Disability Resource Center ....................................4
- Other (2% or less) ..............................................................13

6. How supported did you feel by [Resource] offered to you? Would you say… [24 Respondents Listing 70 Resources]

- Not at all supported ...........................................<1% → CONTINUE WITH Q7
- Slightly supported ........................................... 6 → CONTINUE WITH Q7
- Somewhat supported ........................................... 8 → CONTINUE WITH Q7
- Very supported ......................................................66 → GO TO Q8
- Extremely supported ...........................................19 → GO TO Q8
- Not sure .................................................................0 → GO TO Q8
7. What is the reason or reasons you answered the way you did? [10 Respondents Listing 11 Resources]

    Finances ................................................................. 1 respondent
    Stigma related to needing help/disapproval .................................. 1 respondent
    Lack of knowledge of where to go ............................................. 3 respondents
    Inconvenient hours ............................................................ 7 respondents
    Other, please specify .......................................................... 3 respondents
    • Location, have to travel far

8. During the past year has anyone made you afraid for your personal safety?

    Yes .......................................................... 8% →CONTINUE WITH Q9
    No .................................................................. 92 →GO TO Q10
    Not sure .......................................................... <1 →GO TO Q10

9. What relationship is this person or people to you? Please remember, all your responses are strictly confidential. [38 Respondents: Multiple Responses Accepted]

    Stranger .......................................................... 47%
    Acquaintance ......................................................... 8
    Spouse ................................................................. 5
    Separated spouse ..................................................... 5
    Ex-spouse ........................................................... 3
    Boyfriend or girlfriend ................................................. 3
    Coworker .............................................................. 3
    Someone else .......................................................... 38
    Not sure ................................................................. 0

211 connects you with thousands of nonprofit and government services in your area. If you want personal assistance, call the three-digit number 211 or 877-947-2211. A friendly voice to talk with you 24/7/365. You can also go to https://211wisconsin.communityos.org.
10. Below are some statements about Marinette/Menominee County. Select an option for your response in each row below. [Respondents who selected “not applicable” were excluded.]

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>Yes</th>
<th>No</th>
<th>Not Sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>a</td>
<td>There are quality health care services in my community</td>
<td>79%</td>
<td>11%</td>
<td>9%</td>
</tr>
<tr>
<td>b</td>
<td>There are affordable health care services in my community</td>
<td>58%</td>
<td>20%</td>
<td>22%</td>
</tr>
<tr>
<td>c</td>
<td>Individuals in my community can access health care services</td>
<td>72%</td>
<td>2%</td>
<td>26%</td>
</tr>
<tr>
<td></td>
<td>regardless of race, gender, sexual orientation, immigration</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>status, etc.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>d</td>
<td>There are enough well-paying jobs available for those who are</td>
<td>65%</td>
<td>21%</td>
<td>14%</td>
</tr>
<tr>
<td></td>
<td>over 18 years old</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>e</td>
<td>There are enough jobs available for those who are under 18</td>
<td>66%</td>
<td>7%</td>
<td>27%</td>
</tr>
<tr>
<td></td>
<td>years old</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>f</td>
<td>There are job trainings or employment resources for those who</td>
<td>60%</td>
<td>5%</td>
<td>35%</td>
</tr>
<tr>
<td></td>
<td>need them</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>g</td>
<td>There are resources for individuals in my community to start a</td>
<td>35%</td>
<td>12%</td>
<td>53%</td>
</tr>
<tr>
<td></td>
<td>business (financing, training, real estate, etc.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>h</td>
<td>Childcare (daycare/pre-school) resources are affordable and</td>
<td>13%</td>
<td>37%</td>
<td>49%</td>
</tr>
<tr>
<td></td>
<td>available for those who need them</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>i</td>
<td>The K-12 schools in my community are well funded and provide</td>
<td>41%</td>
<td>29%</td>
<td>30%</td>
</tr>
<tr>
<td></td>
<td>good quality education</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>j</td>
<td>Our local university/community college provides quality education</td>
<td>68%</td>
<td>4%</td>
<td>28%</td>
</tr>
<tr>
<td></td>
<td>at an affordable cost</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>k</td>
<td>There are affordable places to live in my community</td>
<td>36%</td>
<td>36%</td>
<td>28%</td>
</tr>
<tr>
<td>l</td>
<td>Streets in my community are typically clean and buildings are</td>
<td>60%</td>
<td>35%</td>
<td>5%</td>
</tr>
<tr>
<td></td>
<td>well maintained</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>m</td>
<td>Public transportation is easy to use if I need it</td>
<td>4%</td>
<td>70%</td>
<td>26%</td>
</tr>
</tbody>
</table>

11. What are the two largest social or economic issues in our community that must be addressed in order to improve the quality of life of county residents? (Check up to two responses.)

- Safe and affordable housing: 30%
- Accessible and affordable health care (medical, dental, mental health): 26%
- Affordable and accessible childcare: 22%
- Accessible and affordable transportation: 19%
- Economic stability and employment: 18%
- Environmental health (clean air, safe water, etc.): 15%
- Community violence and crime: 11%
- Education access and quality: 6%
- Access to social services: 6%
- Social connectedness and belonging: 5%
- Quality of health care: 4%
- Family support: 4%
- Racism and discrimination: 3%
- Food insecurity: 3%
- Other, please specify: 7%
- Not sure: 6%
- Do not want to answer: 2%
12. What are the two largest health conditions or behaviors that must be addressed in order to improve the health of county residents? (Check up to two responses.)

<table>
<thead>
<tr>
<th>Condition/Behavior</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohol and substance use</td>
<td>83%</td>
</tr>
<tr>
<td>Mental health, mental conditions and suicide</td>
<td>65%</td>
</tr>
<tr>
<td>Nutrition, physical activity and obesity</td>
<td>18%</td>
</tr>
<tr>
<td>Tobacco and vaping products</td>
<td>7%</td>
</tr>
<tr>
<td>Chronic diseases</td>
<td>4%</td>
</tr>
<tr>
<td>Oral health</td>
<td>3%</td>
</tr>
<tr>
<td>Communicable diseases or Covid-19</td>
<td>3%</td>
</tr>
<tr>
<td>Intimate partner and domestic violence</td>
<td>3%</td>
</tr>
<tr>
<td>Reproductive and sexual health</td>
<td>2%</td>
</tr>
<tr>
<td>Maternal, infant, and child health</td>
<td>1%</td>
</tr>
<tr>
<td>Unintentional injury, including falls and motor vehicle accidents</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Other, please specify</td>
<td>2%</td>
</tr>
<tr>
<td>Not sure</td>
<td>2%</td>
</tr>
<tr>
<td>Do not want to answer</td>
<td>1%</td>
</tr>
</tbody>
</table>

Finally, a few questions about you to make sure we have a good representation of the people in Marinette/Menominee County.

13. In what zip code do you live? Please enter your five-digit zip code. [438 Respondents]

<table>
<thead>
<tr>
<th>Zip Code</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>54143</td>
<td>36%</td>
</tr>
<tr>
<td>49858</td>
<td>25%</td>
</tr>
<tr>
<td>54157</td>
<td>12%</td>
</tr>
<tr>
<td>49893</td>
<td>4%</td>
</tr>
<tr>
<td>54159</td>
<td>4%</td>
</tr>
<tr>
<td>54114</td>
<td>3%</td>
</tr>
<tr>
<td>54177</td>
<td>2%</td>
</tr>
<tr>
<td>49887</td>
<td>2%</td>
</tr>
<tr>
<td>Other (1% or less)</td>
<td>11%</td>
</tr>
</tbody>
</table>

14. What is your age? [467 Respondents]

<table>
<thead>
<tr>
<th>Age Range</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-34</td>
<td>20%</td>
</tr>
<tr>
<td>35-44</td>
<td>13%</td>
</tr>
<tr>
<td>45-54</td>
<td>16%</td>
</tr>
<tr>
<td>55-64</td>
<td>22%</td>
</tr>
<tr>
<td>65 and Older</td>
<td>30%</td>
</tr>
</tbody>
</table>

15. What is your gender? Which gender identity do you most identify with? [463 Respondents]

<table>
<thead>
<tr>
<th>Gender Identity</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>50%</td>
</tr>
<tr>
<td>Female</td>
<td>50%</td>
</tr>
<tr>
<td>Transgender Male</td>
<td>&lt;1%</td>
</tr>
<tr>
<td>Transgender Female</td>
<td>0%</td>
</tr>
<tr>
<td>Non-binary</td>
<td>0%</td>
</tr>
<tr>
<td>Or, if you feel comfortable doing so, please list another gender identity you most identify with</td>
<td>0%</td>
</tr>
</tbody>
</table>
16. Are you Hispanic or Latino? [465 Respondents]

Yes .............................................................. <1%
No .............................................................. 99%

17. What is your race? [461 Respondents]

White ......................................................... 98%
Black, African American ............................. 0
Asian .............................................................. <1
Native Hawaiian or Other Pacific Islander ......... 0
American Indian or Alaska Native ................. 1
Another race (please specify) ....................... 0
Multiple races ................................................ <1

18. Which of the following best describes your highest level of education completed? [465 Respondents]

8th grade or less .......................................... 0%
Some high school ..................................... 2
High school graduate or GED ...................... 11
Some college ............................................ 16
Technical school graduate ......................... 17
College graduate ...................................... 37
Master’s degree or higher ......................... 17

19. What is your annual household income before taxes? [456 Respondents]

Less than $10,000 ........................................ 1%
$10,000 to $20,000 ..................................... 3
$20,001 to $30,000 .................................... 6
$30,001 to $40,000 .................................... 7
$40,001 to $50,000 .................................... 6
$50,001 to $60,000 .................................... 8
$60,001 to $75,000 .................................... 12
$75,001 to $90,000 .................................... 9
$90,001 to $105,000 ................................... 14
$105,001 to $120,000 ................................ 6
$120,001 to $135,000 ................................ 5
Over $135,000 ............................................ 19
Not sure ....................................................... 3

20. How many total adults, including yourself, live in your household? [464 Respondents]

One .......................................................... 19%
Two ........................................................... 66
Three ......................................................... 11
Four .......................................................... 2
Five ............................................................. <1
Six ............................................................... <1
Seven ......................................................... 0
Eight .......................................................... 0
Nine ........................................................... 0
Ten or more ............................................... 0
21. Who currently lives in your household, besides yourself? [465 Respondents]

- Spouse/Partner ................................................................. 72%
- Parent(s)/In-law(s) ............................................................... 5
- Grandparent(s) ................................................................. <1
- Child(ren) Under 18 ......................................................... 23
- Child(ren) 18 or Older ..................................................... 14
- Friend/Roommate(s) ....................................................... <1
- Sibling(s) .............................................................................. 1
- Extended Family Member(s) Not Listed Above ........... 2
- Other (please specify) ..................................................... <1

22. What is your living situation today? [462 Respondents]

- I have a steady place to live ................................................................. 99%
- I have a place to live today, but I am worried about losing it in the future ........ 1
- I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park) ............................................................. <1

23. Did someone help you complete this survey today? [463 Respondents]

- Yes ................................................................. <1%
- No................................................................. 100

24. Please list any additional thoughts or comments you have about helping us improve the health of county residents.

- Access to local psychiatric services for those who may not qualify for community mental health services due to eligibility (not severely and persistently mentally ill).
- Access to long care mental health. When someone is suicidal and are brought in to the hospital, the social worker almost always sends them home with a safety plan. Most people in these situations (frequent flyers) know what to say to get released. It is a joke!! And to try to get into a facility to help is impossible unless you say you are suicidal, and then it is only a short stay. And in Michigan, there is a good chance that you are going down state because Marquette is full. The facility at the Sault is terrible! Green Bay has some facilities but nearly impossible to get into. Again, acute care. We need facilities that can take people in that need longer care. There is a lack of organizations to help with medicine administration or in home visits. Even if you can pay or have insurance, it is nearly impossible to get these services. I know people that have quit good jobs and relocated just because of mental health issues. Our schools are not equipped or staffed to handle the amount of mental health that we have in this area. Good teachers are leaving!
- Access to public transportation is a huge barrier in the area.
- Affordable and reliable internet to RURAL residents. There has been a big push for telemedicine, online scheduling, etc., but most people that live outside of Marinette, Menominee or Peshtigo city limits do not have good, reliable, quick internet that is affordable.
- Affordable housing for middle/lower class is extremely limited (both in rentals and purchases). There is a lack of public transportation. The biggest concern is lack of safe walkways along Roosevelt Ave & Country Road T. There are always individuals, groups, and kids walking along the road in all-weather/traffic conditions. Racial/gender discrimination is still very present - yet often seen as "not an issue." My child, who is black, well-loved and liked, has experienced being told in his school that he doesn't belong there and should go away. The lack of understanding, seeing these situations, is an example of white privilege, systemic racism, and bias. This isn't inherently bad, but it needs to be acknowledged and intentionally addressed in our community with training/open conversations. As our community grows in diversity, this will be vital for our community to be successful in welcoming (and keeping) families here. There is also lack of support/resources for families that struggle with troubled youth. Whether no places to send the child, offer quality counseling, or rehabilitation services (for a variety of issues- substance abuse,
aggressive behavior, etc.). I appreciate this survey and hope to see good come from the input received. Being open is the first step to change, growth, and improvement.

- Affordable, accessible, quality healthcare. Safe, affordable housing.
- As a member of the LGBTQ+ community, this area is one of the least-welcoming areas for not only LGBTQ+ individuals but anyone outside of a staunch Republican. I am an established woman with a career, education and children and I feel the heat of discrimination on a weekly basis and am constantly living a life riddled with anxiety over who may say or do something to myself or my family. I can only imagine what another member of the LGBTQ+ community with fewer resources and support systems is experiencing. From the rows and rows of homes with hate-spewing flags to the inability of any business (outside of Starbucks) to recognize Pride month is extremely isolating. If we want to attract people from diverse backgrounds who would like to live in this area permanently, we need to stop living like the last 50 years didn't happen. It is 2022 and while the world isn't as welcoming as it should be, it is leap years ahead of the Marinette-Menominee Communities. Furthermore, we have a poverty issue that is not going to be broken without some serious changes. While the pandemic did force wages to increase across most businesses creating a more livable wage, how does one without a car/bike get to work? Once there, how does one get childcare that they can afford, has openings AND is open outside of 9-5 hours? And now it's time to find somewhere to live...where can anyone try to get on their feet rent that is affordable? So, this forces many individuals to get into toxic relationships because someone needs to stay home with the child. Now, mental health is declining which forces substance abuse to increase. Now, that child's ACE scores are skyrocketing causing this cycle to never quit. Please, please, please help this community.

- Available and affordable mental health and addiction supports are so needed as is affordable housing.
- Being able to take care of yourself and be healthy is the foundation to improving the health of the community. The Backpack program helps with food on the weekend and the schools help with food during the week. What is going to happen when the food program at the school is no longer free? From experience when I was a child to a substance dependent single mother, the parents don't always fill out the necessary paperwork needed to get the children into the free programs. More people would be helped if there wasn't a screening process. Sometimes the parents’ income is too much, but that money isn't going to food. We need more programs like the Backpack program.

- Cancer risk due to chemicals made.
- City of Marinette needs to address the ‘shabby’ homes within the city. Political flags with vulgarities are a very poor representation within the community. Totally understand freedom of speech, but these are offensive to residents and folks traveling through our community. Not inviting for potential new residents and definitely offensive for growing more diverse/educated population!

- Cops of Marinette County are crooked and not trust worthy. Bay area hospital is paid off from the cops. Who does a person turn to for protection?
- County parks need to be cleaned up, so people can enjoy going to them.

- Daycare is very limited and some are not very affordable for single parents. Same with housing, especially if you are unable to buy, and have to rent. But have pets, NO WHERE allows pets. if you're in a difficult position and need to get out but also don't want to leave the pets, you're stuck.

- Dental care was not listed anywhere on your survey. That is important part of overall health as well.

- Downtown Marinette buildings are a disaster along with Mainstreet downtown.

- Driving is considered a privilege. Being able to access groceries should be considered a right. As well as getting to work. Let's get some sidewalks leading to Walmart - you know, on the road with a bunch of major retail stores? Just sidewalks, not even a “pedestrian corridor”. The question about gender identity was a bit wordy. It could have just read, "With which gender do you most identify?" Good job a

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called a vascular surgeon who ordered up tests, which then resulted in trips to Green Bay. We are on a fixed income, and neither of us travel well. That is not acceptable.

- Having the community embrace a cause. It would be GREAT to have or local municipalities take leadership for their communities’ health and wellness instead of always being motivated by reimbursements or monetary stipends. Why does our community support and embrace smoke shops - what are the overall benefits of these establishments? Why does our community determine it's acceptable to have poor standards? Finding a way to help foster and rally behind mindset change or growth mindset would be amazing, as our community as a whole - based off what we offer and support for our community members doesn't make our community feel very inclusive or accepting for those who "are in need and don't have": we are SLOW and reluctant to adaptations and unfortunately seem to be a very selfish, demanding community.

- Healthcare costs in our community and in general are a continuing burden for many people. I have a family member with medical issues so I am very familiar with the charging and billing practices in our community. The patient has very little control over their health care costs and if there is an issue between the provider and the insurance company the patient is the one who is caught in the middle. In addition, why is it that if a provider or facility is out of a patient’s network, they are initially hit with the chargemaster rate. I have had this happen to me and it is a minefield to get it reduced to a more reasonable rate. The current medical system we have is like a huge tax burden that invariably affects the sick and poor to a greater degree than the healthy and/or well off. Until that is fixed (which will in my opinion only happen when there are no other options) our medical community will continue to suck a greater percent of the available resources out of the local community. The days of the medical system being a part of our local community are long gone. It is now a mercenary setup to squeeze as much out of every patient as possible.

- Help for disabled. More emphasis on drugs.

- Help for seniors who are slightly above poverty range. Employment services are needed specifically for seniors. I am highly skilled but get passed over for jobs because employers are only hiring teenagers or those in their early 20's. The only place hiring is Walmart and that's crime.

- I am hopeful that M&M counties can move from being a survivor to a thriver in the future…addressing the basic needs builds the foundation to launch from.

- I don't seem to see much advertised about women's health or free screening services like there was years ago. Is well woman still available? Not everyone has the local newspaper to see advertisements. A different radio ad each month may be something to consider to bring awareness to services available in the area. I hear ads for the teen coalition (that I can recall) and the ADRC in Marinette. Other than that, not much else. Is there an elder service in Menominee too?

- I feel that the poor and lower class of people are discriminated on. I see it where I work. Not with all people but quite a few. Especially those that come back over and over. This makes me think we could use better means of helping people with substance abuse etc... Laws should change, after so many instances one should be deemed unable to care for themselves and lose choices until well. Schools are closing and now they are becoming crowded this is going to affect the learning of our children. Very sad! There are jobs all over give health insurance and this may help people apply. I wish I had an answer to this, people need to work to succeed and prices need to be at a level where a person can afford to live and not decide to just give up.

- I feel we have quality educators in our school; however, we are not well funded. With more funding we could help students further.

- I find that the county does not reach out to the rural communities. All you see, hear and read is about Peshtigo and Marinette not the outlying rural areas.

- I receive my health care at the Oscar G. Johnson VA Hospital in Iron Mountain. I have been referred to local health care facilities a few times.

- I STRONGLY BELIEVE MENTAL HEALTH IS THE TOP PRIORITY IN OUR AREA. PEOPLE HAVE NO ONE TO TURN TO AND VERY LIMITED RESOURCES FOR COUNSELING. WE SHOULD NOT HAVE SUCH A HUGE GAP IN THIS TIME ERA. THE OTHER ISSUE IS THE FACT THAT WE DO NOT HAVE ENOUGH SPECIALIZED PROVIDERS IN OUR COMMUNITY. THE MORE SKILLED PROVIDERS ARE AT LEAST 1 HOUR AWAY.

- I think having more safe trails to walk would be a great investment. I look at areas like Green Bay that have tons of safe trails and I regularly travel there to access them. Having them in our community I think would encourage people to get out more which can improve overall health physically, emotionally and mentally.
I think housing is one of the greatest challenges this community faces. While we don't have enough housing for starters, there definitely isn't enough affordable housing. I have a great job where I make $40,000 before taxes, as does my boyfriend. However, when looking for houses, it was hard to find anything within the community that was feasible to purchase and if the price was decent the house often needed several thousands of dollars of work into it to make it livable. While I have a safe and affordable place to live thanks to family, it makes me concerned for others in our community who are not as well off.

I think Menominee County is lacking compared to Marinette County in the amount of support and resources that are available to residents.

I think the M&M area does have some good resources, but people do not know about them. I really feel we are failing our elderly. Call the ADRC once for help, most get none! I hear this over and over. There is a huge need to nonprofits to start helping the elderly, because many have no family or family that won’t.

I think the resources or assistance that is available to our community is not well known to the general public. Many people aren’t aware that there are any and don’t know where/who to even ask about it if they need help. The cost of rent is unaffordable in our area. There is a huge lack of professional childcare available and the cost is unaffordable for many families also. Our community normalizes teen drinking, drinking and driving, and unhealthy relationships with alcohol in general. Addiction (to alcohol, prescription drugs, and recreational drugs) runs rampant in our community. The drug court that was established to help with this is largely ineffective and seems to be the most toted resource for this specific problem. Mental illness goes hand in hand with the addiction issue. The wait list to see a professional counselor or psychiatrist locally is LONG. Even if a citizen wants help, there’s an insane amount of roadblocks in the path to receiving it. I am aware that there are a few parenting resources/classes available to our community, but I do not feel it is well known. I think our community would benefit from family support, specifically parenting support. There seems to have been an increase in suicide by young adults/teens in our area and I believe support for parents, as well as access to quality mental health services would be a great first step in trying to address that.

In addition to SUD and Mental Health, access to transportation and homelessness are huge concerns in our area. Much of homelessness is due to lack of housing available.

It is hard for many families with the wages paid, expenses for housing, food and childcare to make ends meet. We must value people enough to enable working people to make enough money to live decently and provide for their families. Too often healthcare is sacrificed for food or heat.

It would be wonderful if area dentists provided pro bono services. Poor dentition, in my opinion, is a common denominator of poor people.

Living wage jobs and benefits.

Many Aurora services are not covered by my insurance because they are billed as a hospital service leaving us with nearly the entire bill so we are not currently using any service or provider affiliated with Aurora BayCare. Their greediness has also taken a wonderful pharmacy and pharmacists away from our community in Stephenson including many elderly patients that relied on their support. I now feel I have nowhere to go to consult with a caring, knowledge pharmacist. The hospital where my parents were for several weeks with Covid and ongoing issues has also made many greedy cuts which impact the comfort and satisfaction of their patients. The food was awful and low quality, very few options and warm and uncomfortable. They were also patients at St. Mary’s hospital in GB that was wonderful.

Marinette County appears to have much better resources.... school funding is better, more mental health resources, more housing options, more jobs, better paying jobs. Menominee County - City of Menominee specifically do not have adequate school funding for school nurses, more social workers/Psychologists, school facilities, training for teachers for the many special needs students and students with severe behavioral problems, very limited mental health resources for people seeking help.

Menominee Area Public Schools has a difficult task of raising our communities’ youth and there a large number of children that are struggling with their home lives and it shows in their approach to their education. It could use additional funding to bring greater resources of psychologist, counselors, social workers and nurses into the school setting. I work in Marinette School district and the ratios of these professions is much higher. We address the same population needs; however, we have a lot more support for these children. Additionally, both communities have a high level of exposure to environmental toxins. As a manufacturing community a number of our local jobs are supported by these industries. However, in further research regarding the factories, it is quick to see from the EPA information that most of them are
non-compliant with regulations and opt to pay fines for this. The amount of waste that is put into the land, air and water is unsafe and a likely source of some of the physical, emotional and mental health issues that we see in our community members between Marinette and Menominee. Please consider making these issues a high priority for supporting the Marinette and Menominee area.

- Mental Health and Substance use Disorder services are lacking in Menominee, Michigan. Posters and billboards don’t do it. We are past the need for prevention.... we need more TREATMENT!!
- Mental health needs to be listed individually as it plays a significant part in all areas of a person’s overall health. We need more mental health services locally so that those with limited transportation are more likely to get help. If they are expected to go to Green Bay or other places then they will not get help. Furthermore, need to advertise the ways in which this community has taken efforts to provide transportation to appointments of all sorts be it social services or health services. One more thing with mental health, I think individuals are afraid to seek help locally because of the size of these communities. Rumors and news spread quickly.
- Mental health prevention and treatment are poor, Service for elderly is also poor.
- Mental health resources (additional) are needed.
- Mental health services are greatly needed. We need health providers that take the time to listen. There seems to be no community connection or a variety of options to feel connected.
- More alcohol abuse education to our youth, including drug abuse education.
- More assistance & funds for elderly, help with paperwork etc.
- More bike & walking paths.
- More mental health resources and dental provider for Michigan State insurance carriers would aid the community tremendously. Marinette has done a nice job recently according to multiple people I have spoken to. In Menominee, it seems, Marquette is the closest for mental health. Powers is the closest for dental. Both are quite the travel for someone on state aide already. Especially with today’s gas prices. I also feel that if there were more mental health resources, there would be less people trying to self-medicate with illegal drugs.
- More outreach to communities outside of Marinette describing services available would be great. For example, county fair booths, farmers market booths, community events, etc. People in the area need to know what services are available to them. I was disappointed to see that our county communicated very little to the public about COVID-19 and best practices for staying safe during the pandemic. More public communication and education would have been helpful. I know many people in the county who never received a call for contact tracing after testing positive for COVID-19. That was disappointing. Public communication and outreach through social media such as Facebook is desired.
- Need drug education intervention in our schools. The younger the better. Also need more housing. And activities. Entertainment for young people. Besides bars. We have to do more to encourage people to want to live in our communities.
- Need more accessible mental health providers & services plus sexual assault emergency care locally.
- Nutrition, physical activity and obesity, is my third choice for a major health concern. I feel as though this issue is directly tied to chronic health issues as well as mental health, mental conditions, and suicide. Which lead to alcohol substance abuse and the use of tobacco and vaping products. That question is kind of a tangled web. You can’t really address one without dressing multiple others. One of my largest concerns at the moment however, is the fact that our local new captain Marinette is closing at some point in June. I haven’t heard if there are any plans to reopen somewhere else or what is going on there.
- Our community needs to improve the quality of community spaces, including green spaces and waterfront access. Non-motorized recreational activities and bike transportation need to be supported and expanded!
- Our hospital sees multiple admissions for poorly controlled chronic conditions (COPD, diabetes, heart failure, etc.) and many patients are hearing education for the first time with their acute stay. More teaching and education need to be happening from every angle possible to keep people in control of their chronic conditions. Our hospital is overloaded. Also, we need to address living plans for those who can no longer remain at home. There are limited options for placing patients in facilities also causing our facility to be burdened by patients with extended stays for up to months. Staff at our facility are feeling burnt out. We need more support within the community to focus on educating patients and also support for placement of patients in safe living conditions.
- Outdoor recreation access. Public hiking, biking water sports, etc. are needed.

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People are having trouble getting oral cleanings and fillings on a regular basis...they have to go too far to get the help they need. They do not have the money for gas to get there or to get to their job. When the economy costs are too high, they will sacrifice their health care.

People are looking for FULL TIME JOBS WITH HEALTH BENEFITS. Affordable health insurance/care and dental coverage for moderately low-income persons is an unmet need for our community. The currently inflationary wages have inadvertently excluded people from Medicaid coverage. People are forced to refuse work in order to qualify for Medicaid/BadgerCare health coverage. This situation means that health issues force people to live, consequently, with food and housing insecurity.

PFAS free drinking water is essential.

Quality of Education is greatly lacking. Go back to reading, writing and math, as well as geography and civics.

So many issues could be solved by providing skill training. Get people prepared to fill open jobs or get them into better paying jobs than they already have.

Stigma reduction and awareness.

Stop treating everyone who uses the ER department like they’re only there to get “drugs”. Years ago, when I was fighting to get insurance to agree to knee replacement surgeries, I had to use the ER. I legit pulled a muscle going around my sleeping dog 🐶. I was treated horribly because at that time I was on oxy. Not by choice, but because of my pain from the knees. The doctor was super rude and kept telling me not to come back it’s not a drug pharmacy. If I could have gone to the ER in Iron Mountain, I would have that day! I have never ever been treated so rudely in my life. The lady at the desk was a friend of mine, I’ve been to her house and she knows of all my issues with walking. I had to use crutches because I could not get around, my knees were severely bent at an odd angle. The nurse when walking out asked me if I always walk like that !!!!!!!! Seriously I can’t make it up. Years and years later I found a doctor that I was referred too that did both of my surgeries and said I was the 3rd worst case he had ever seen. One of the operations took over and hour to pull bone fragments out of! Thankfully I am no longer on oxy (didn’t like the effects) but mostly because of how I was treated in the ER! I will never forget - which makes me even more worried if I ever have to use the ER again if I will again be treated that way. Ps - I had not been to the ER since I was a kid! So, there was no record of ME being there in years and years! I wish medical personnel had better understanding of people who have painful diseases aka autoimmune disease! And years and years of tests done to show my progression of how bad I was. I wish we had better rheumatologists in this area and didn’t have to drive 60 minutes to see someone else in Norway. Or how my husband went to the ER because he had a piece of rust in his eye - they said there was no doctor on call for the issue and to see the optical person the next day - the only thing they could do was route down the piece and give him pain drops. He came home in worse pain. I had to drive him to see his father in his ER late at night, kids at home with a relative because our local ER messed it up even more. His dad was livid when he got there. He sat and lightly got each piece out of his eye. He went home with no pain! I feel like because our last name corresponding with his father being a doctor, we were shown a completely different side of unprofessional idiots to say the least- just some comments via doctors during those visits that didn’t sit well. I can say we both have not been back to the ER since. We would both rather go somewhere else if at all possible. The other major thing that needs to be addressed is getting more help available to people who have mental problems and alcohol/drug problems. I have seen past friends have to go hours away to get help, get clean only to fall back into the black abyss. I have seen them lose jobs, lose homes and their apartments. Homeless. There is nothing here to help them. It’s truly sad. Mental health issues are a big one too. I know of 2-3 people who can’t afford the meds, are on the streets all through the year - they’re picked up by the cops numerous times because they are making a scene in a restaurant environment hoping to get some food. They act like they’re on drugs - but actually aren’t. They can function on the right meds, but there is no help here - not enough.

Teach people with the hot trucks and noisy motorcycles to respect other people’s living space in the community.

Thank you for including aspects about sexual orientation, racism, gender, etc.

Thank you so much for putting this survey together our community needs these questions and statistics 😊

The area needs more public transportation, more childcare, and better physical activity options.

The area needs more recreational opportunities. The walking trail around the hospital is nice but not easily used by the entire county.
• The community funded therapy is not a relief to the mental health problems continuing to grow in our area. Correct action needs to be taken with proper resources for the residents. We must continue to do more to expand, mental health trickles down to something as small as depression due to lack of activity. Marinette lacks in visual attraction, entertainment, people of good standing health and choices.

• The counties need to provide a place where teens and young adults can skate. We could also use more biking trails where we don't have to be in direct traffic or places where we can go for walks or hikes.

• The inability to access SAFE water to drink is inexcusable. This needs to be addressed and managed better.

• The issue of state and county programs and funding sources not aligning or collaborating makes resolving any issue harder since problems rarely honor state or county lines. Mental health services and treatment are limited and often require leaving the community or waiting for months at a time. Food pantries and other food insecurity efforts do not extend their efforts by promoting better eating and nutrition. The hospital has been a non-player in all this and needs to start taking a leadership role. They are the largest resource and needs to leverage that.

• THERE ARE TOO MANY ADULTS THAT ARE ON MEDICAID/ WELFARE THAT CAN WORK. THERE ARE PLENTY OF JOBS OUT THERE FOR PEOPLE.

• There are not enough resources for people to go get help. No mental health resources for teens to go to. Hotlines aren’t as effective. Alcohol and drug support groups are virtually unavailable. Many people are close-minded toward these topics so that affects the availability of the resources, which is unfair to those who need them.

• There isn't support for alcoholics as there is drug addicts. Our healthcare providers, once you have an established healthcare provider (Doctor, PA & etc.) they leave. We can't seem to keep them here. It is difficult for the elderly to get to Green Bay & etc. The City of Marinette newsletter that goes out with the water bill, none of the county gets this. Why? Peshtigo is very good about keeping everyone informed on what is happening. Marinette--very little. Menominee seems to be even harder.

• Third health issue: obesity. Hospitalists do not always listen to patients/families’ feelings/concerns and/or there is a barrier due to ESL that they don't understand the patients concerns.

• This county needs to clean up their homes and yards. Enforce ordinances. A lot of health hazards. People need to find self-worth and go to work. Healthcare is way too expensive for us who have insurance to pay for those on welfare. It’s not right.

• Treatment and services start to be seen as a "team sport" in our communities and we continue to improve on operating in silos.

• We have a MAJOR problem with the rent prices in this area. I can get an apartment in Milwaukee for cheaper than one in Marinette. Thanks to Marinette Marine - this is insane.

• We need a mental and overdose clinic/hospital in this community. The closest one is in Green Bay, WI.

• We need more affordable housing.

• We need safer water to drink. It's ridiculous that it is not safe for me to drink my tap water.

• We need to get more variety of doctors. Such as a podiatrist or other odd specialties such as that.

• Well, me personally would like more GI doctors in this area. When I need to wait to have a diagnostic GI procedure and I have to wait 4 months to get one that is ridiculous, and I was willing to travel to any Aurora hospital and still 4 months was my best option. Let’s hope I have nothing serious. Apparently Bellin is only scheduling out 2 weeks but my insurance will not cover them.

• What are we doing to improve access to mental health services?

• What really needs work is child care options for working parents. We need more funding to pay our child care providers better and offer these people benefits so the good teachers/providers stay. They are working for less than what a McDonalds worker makes with no benefits. I want to know that my children will be in good hands and with someone that cares about their job (looks at it as a career). Not just someone there to occupy space. Overall, Marinette is a great place to live. We could improve on some things such as more resources for different health care issues (more options for providers to see), but we do great for being a small town.

• Wheelchair transportation is difficult to get. Available and affordable transportation for those who live out in the county is extremely limited or unavailable. Michigan has no Medicaid transportation services like Wisconsin does and they cannot cross the state borders. It’s very difficult to get in to see a primary care provider when ill which in turn increases the use of urgent care services or emergency services. There are
very limited resources available to assist those with mental health or AODA problems and very limited follow up available. ADAPT and Northpoint exist but they have large caseloads and treatment centers are expensive or short-term psych centers don't exist to help those in times of extreme mental health need.

- Why don’t you help your employees be able to afford their medical insurance? When you pay almost $300.00-$400.00 a paycheck for healthcare, it’s HARD to live. Marinette Marine and Waupaca Foundry have much more affordable health insurance than the Health Care Workers.
- Why wasn’t public safety put on the survey? I only see police when there’s been an accident.
- With the economy the way it is now you should take a look at the Poverty Level Guidelines. Some people are having a hard time making ends meet especially if it is Single Parent Household

Thank you for taking the time to participate in this community survey. Your feedback and insight are vital as we work to improve and address issues impacting our community’s health.

211 connects you with thousands of nonprofit and government services in your area. If you want personal assistance, call the three-digit number 211 or 877-947-2211. A friendly voice to talk with you 24/7/365. You can also go to https://211wisconsin.communityos.org