Our purpose is to help people live well. Our process begins with our Community Health Needs Assessment (CHNA), for which we obtain input from community members, public health representatives, and community partner organizations. We use that information to identify and prioritize community health needs and develop a Community Health Implementation Strategy (CHIS) plan with specific targets and measures for the needs we are best positioned to address. This report shares highlights of progress we made on our plan in 2022. To see our most recent CHNA report and CHIS plan, please visit aurora.org/commbenefits.

Priority #1 | Access to Innovative Care and Services

Focus | Access to care

In this section we outline some of our approaches to link our community’s most vulnerable residents with medical care. Access to care offers an opportunity to detect and treat disease at an earlier stage, improve overall health, prevent disease and disability, and reduce preventable deaths. To address this in 2022:

• 234 patients who arrived at our Emergency Department (ED) seeking non-emergent care and did not have a primary care physician were seen by an Aurora Health Care primary care provider within 28 days following their ED visit.

• 647 patients who presented in our ED without a primary care provider were referred to Kenosha Community Health Center (KCHC) to establish a health home. Additionally, 188 KCHC OB patients were served through 557 visits completed by our physicians.

• 45 new people received intensive case-management through Aurora’s Coverage to Care program.

• 2,181 follow-up calls to ED patients were completed to assure they understood their discharge instructions, to address any questions related to their visit, and identify any barriers or obstacles.
priority #2 | access to behavioral health programs and services

focus | behavioral health: mental health and substance use

behavioral health, which includes treatment and services for mental health conditions and substance use disorders, is a growing public health concern and was identified as a top health issue in our hospital’s most recent community health needs assessment. in response to this identified critical need in 2022:

• 377 people were assessed by an aurora behavioral health services team member in the ed and received expedited referrals as appropriate for behavior health services.
• 354 inpatients received behavioral health referrals through tele-Intake services and through inpatient tele-psychiatry consultations.
• 376 inpatients were served by a behavioral health nurse practitioner at the hospital who rounds on inpatients with behavioral health needs to ensure appropriate care.
• 145 counseling sessions were accommodated through the kenosha unified school district.
• 10 Narcan kits were distributed to community members through the kenosha opioid task force.

priority #3 | address the underlying causes of persistent health problems

focus | community safety - sexual assault

social drivers of health (SDOH) are the conditions in the environments where people are born, live, learn, work, play, worship, and age that affect a wide range of health and well-being outcomes and risks. social drivers of health have a major impact on people’s health and quality of life. priority three of our CHIS plan is unique to the identified SDOH needs of the community we serve and programming we are best positioned to lead or support.

Trauma, including violence or sexual assault can have harmful and long-lasting physical, mental, emotional, and socioeconomic impacts for survivors, families, and communities. Survivors may experience physical injuries due to the assault, as well as anxiety, depression, post-traumatic stress disorder, or increase health risk behaviors. this can harm a survivor’s health, career, and relationships.

during 2022, our hospital’s forensic nurse examiners (FNEs) provided trauma-informed care and follow-up referrals for 106 people at our hospital. all received medical services and advocacy referrals. our FNEs and advocates also provided 5 community education events with 150 attendees.

Additionally, 38,000 people attended county thunder and two SANE nurses worked onsite from 2:00 p.m. to 10:00 p.m. each day at two different locations within the festival grounds. the nurses also provided a public service announcement about sexual assault to be played between each musical act throughout the four-day event.
Increasing breastfeeding initiation, duration, and exclusivity is part of the 2013-2020 Wisconsin Nutrition, Physical Activity, and Obesity State Plan. To address this at our hospital in 2022:

• 100% of mothers giving birth in our facility were educated on breastfeeding.
• 12 free lactation classes were provided to 164 attendees.

Raising awareness around infant health and safety is important for preventing illness and unintentional injury. During 2022:

• 100% of mothers who gave birth at our hospital were educated on car seat safety, safe sleep practices, and the dangers of second-hand smoke.
• 10 free well-baby care classes were provided to 139 attendees.
• 11 free prenatal care classes were provided to 121 attendees.

Focus | Workforce planning and development

Our hospital teammates remained committed to supporting health professions students of all levels and from various programs seeking educational opportunities, including continuing education for current emergency medical service (EMS) professionals. During 2022:

• 6 certified nursing assistants (CNAs) graduated from the CNA training program hosted at our hospital.
• 1 student participated in the culinary apprenticeship and 1 student participated in the facilities apprenticeship hosted at our hospital.
• 49 scholarships totaling $97,300 were awarded to Advocate Health teammates to advance their education.
## Community benefits by the numbers

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial assistance (charity care) at cost*</td>
<td>$2,166,000</td>
</tr>
<tr>
<td>Medicaid shortfall at cost*</td>
<td>$18,567,000</td>
</tr>
<tr>
<td>Other means-tested programs at cost*</td>
<td>$587,000</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>$21,320,000</strong></td>
</tr>
<tr>
<td>Community health improvement and education services and community benefit operations</td>
<td>$384,874</td>
</tr>
<tr>
<td>Health professions education and GME***</td>
<td>$980,040</td>
</tr>
<tr>
<td>Subsidized health services</td>
<td>$485,815</td>
</tr>
<tr>
<td>Other cash and in-kind contributions</td>
<td>$89,595</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>$1,940,324</strong></td>
</tr>
<tr>
<td><strong>Total 2022 Community benefits</strong></td>
<td><strong>$23,260,324</strong></td>
</tr>
</tbody>
</table>

* cost-to-charge ratios are based on Wisconsin Hospital Association percentages.

** Advocate Health has elected to exclude Medicare shortfalls and bad-debt expenses from individual hospital community benefit calculations for our Wisconsin Hospitals.

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### Advocate Health Gives. Together, we make an impact.

During 2022, hospital teammates pledged $66,855 to the Advocate Health Gives Campaign. The campaign supports local not-for-profit funds, including Advocate Health funds, local United Way agencies, and other not-for-profit organizations responding to important community health needs.

Donors from the community have also helped Aurora Health Care serve communities for more than 100 years. When you give to the Aurora Health Care Foundation, 100% of your donation stays local and benefits the hospital, medical center or program you choose. Together, we can transform health care in our communities and help more people live well. Visit advocateaurorahealth.org/foundations/ to learn more about the many ways you can give.

Another way to make an unforgettable impact is by volunteering. Through compassion and generosity, our volunteers create meaningful moments of hope and healing across Wisconsin. Visit aurorahealthcare.org/patients-visitors/volunteer/ to apply for an Aurora Health Care volunteer opportunity near you.