Our purpose is to help people live well. Our process begins with our Community Health Needs Assessment (CHNA), for which we obtain input from community members, public health representatives, and community partner organizations. We use that information to identify and prioritize community health needs and develop a Community Health Implementation Strategy (CHIS) plan with specific targets and measures for the needs we are best positioned to address. This report shares highlights of progress we made on our plan in 2022. To see our most recent CHNA report and CHIS plan, please visit aurora.org/commbenefits.

**Priority #1 | Access to Innovative Care and Services**

**Focus | Access to care**

In this section we outline some of our approaches to link our community's most vulnerable residents with medical care. Access to care offers an opportunity to detect and treat disease at an earlier stage, improve overall health, prevent disease and disability, and reduce preventable deaths. To address this in 2022:

- 180 patients who arrived at our Emergency Department (ED) seeking non-emergent care and did not have a primary care physician were seen by an Aurora Health Care primary care provider within 28 days following their ED visit.
- 78 patients were referred to Lakeshore Community Health Care (LCHC) to establish a health home. Advocate Aurora also provides LCHC patients with Health Connect Services via a website login that allows patients to communicate with their primary care provider, access test results, request prescription refills and schedule appointments.
- 188 Anchor of Hope Health Center patients were provided with lab testing.
- 9 virtual hospital tours were provided for 116 people identified as vulnerable populations with anticipated challenges navigating the healthcare system to increase their comfort levels in accessing care.
- Hospital teammates actively participated in the Sheboygan County Activity & Nutrition (SCAN) Coalition. In 2022, the Coalition hosted a 30-day activity, nutrition and mental health challenge for the month of November to encourage people who live and work in Sheboygan County to improve their overall well-being. The intent for this event was to inspire both beginners and advanced enthusiasts of all ages to explore or enhance their daily activity routine, nutrition, and mental health. Points were earned for completing physical activity and wellness challenges at home or around the county and by completing nutrition and mental health knowledge quizzes. 290 participants recorded their completed activities in the Eventzee app. As scores increased, participants were entered to win a variety of prizes.
**Priority #2 | Access to Behavioral Health Programs and Services**

**Focus | Behavioral Health: Mental Health and Substance Use**

Behavioral health, which includes treatment and services for mental health conditions and substance use disorders, is a growing public health concern and was identified as a top health issue in our hospital's most recent Community Health Needs Assessment. In response to this identified critical need in 2022:

- 1,519 behavioral health assessments were conducted in our ED for people presenting in acute mental health or substance use distress to expedite referrals.
- 137 patients with substance use disorders were provided with services through the hospital's intensive outpatient treatment (IOP) program and 149 were served through partial-hospital treatment (PHP).
- 860 admissions to the hospital's behavioral health inpatient unit were accommodated.
- 16,608 people were screened through the county-wide Zero Suicide initiative; 729 follow-up calls were provided.
- 1,477 patients received Medication-Assisted Treatment (MAT), which combines behavioral therapy and medications, to treat patients with opioid abuse disorders.
- 3,155 pounds of drugs were collected at drug take-back events hosted in partnership with Healthy Sheboygan County Mental Health Committee to manage medication to reduce the availability of opioids within the community.
- A hospital representative served on the Sheboygan County Overdose Review Team. The Team reviewed 12 overdose fatalities in Sheboygan County during 2022.

**Priority #3 | Address the underlying causes of persistent health problems**

Social Drivers of Health (SDOH) are the conditions in the environments where people are born, live, learn, work, play, worship and age that affect a wide range of health and well-being outcomes and risks. Social drivers of health have a major impact on people’s health and quality of life. Priority three of our CHIS plan is unique to the identified SDOH needs of the community we serve and programming we are best positioned to lead or support.

**Focus | Community Safety**

Trauma, including violence or sexual assault can have harmful and long-lasting physical, mental, emotional, and socioeconomic impacts for survivors, families, and communities. Survivors may experience physical injuries due to the assault, as well as anxiety, depression, post-traumatic stress disorder, or increase health risk behaviors. This can harm a survivor’s health, career, and relationships.

During 2022, our hospital’s Forensic Nurse Examiners (FNEs) provided trauma-informed care and follow-up referrals for 201 people at our hospital. Additionally:

- 7 women were served through the Safe Mom Safe Baby program with 6 receiving intensive support. Four women reached full term and three gave birth in 2022.
- 17 Sexual Assault Response Team (SART) trainings were provided for 87 law enforcement.
- 2 Department of Justice SANE trainings were provided for 58 attendees.
- 497 children were served through the Tri-County Child Advocacy Center in Saukville.
Focus | Workforce planning and development

Our hospital team members remained committed to supporting health professions students of all levels and from various programs seeking educational opportunities within our facility. During 2022:

- 18 local high school seniors who are seeking careers in health care received a scholarship, totaling $18,000.
- 18 Explore Your Future workshops were hosted in partnership with the Sheboygan County Chamber of Commerce Business Education Partners Committee for 1,361 students.
- 929 students participated in the UW-Green Bay science, technology, engineering and math (STEM) conference at UW-Sheboygan. Our hospital teammates presented at the conference.

Focus | Food Security

People who don't have access to healthy foods are less likely to have good nutrition, which could raise their risk of health conditions like heart disease, diabetes, and obesity — and even lowers life expectancy relative to people who do have access to healthy foods.

Through a partnership with Plymouth Joint School District one-on-one wellness nurse meetings have been conducted with 54% of students who were identified as at-risk for being overweight or developing chronic illnesses such as diabetes. These meetings are designed to support families to establish healthy nutrition plans and physical activity goals.

In addition, there were 8 cognitive behavioral e-courses developed for Plymouth Joint School District staff members and their partners. The top two courses based on enrollment are “Living Easy (stress/resilience)” and “Living Lean (food/craving)”. 100 people enrolled in 2022 and 99 courses were completed and 46 other courses still in process at the end of 2022.

Focus | Community Safety - Newborn health and safety

Raising awareness and providing education around infant health and safety is important for preventing illness and unintentional injury and keeping babies well. During 2022:

- 1,207 Welcome Baby assessments were completed via phone.
- 9 Labor, Birth & Beyond class sessions were held for 178 attendees.
- 9 Bringing Baby Home class session was held for 169 attendees.
- 11 breastfeeding class sessions were held for 125 attendees.
- 18 car seats were installed or checked by a certified car seat technician.

Local students attended the Explore Your Future conference hosted in partnership with the Sheboygan County Chamber of Commerce.
### Community benefits by the numbers

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
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<tbody>
<tr>
<td>Financial assistance (charity care) at cost*</td>
<td>$1,804,000</td>
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<tr>
<td>Medicaid shortfall at cost*</td>
<td>$16,207,000</td>
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<tr>
<td>Other means-tested programs at cost*</td>
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<tr>
<td><strong>Subtotal</strong></td>
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<tr>
<td>Community health improvement and education services and community benefit operations</td>
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<tr>
<td>Health professions education</td>
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<tr>
<td>Subsidized health services</td>
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<tr>
<td>Other cash and in-kind contributions</td>
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</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>$1,268,999</strong></td>
</tr>
</tbody>
</table>

**Total 2022 Community benefits** $19,616,999

* cost-to-charge ratios are based on Wisconsin Hospital Association percentages.

** Advocate Health has elected to exclude Medicare shortfalls and bad-debt expenses from individual hospital community benefit calculations for our Wisconsin Hospitals.

### Give well. Together, we have the power to transform care and create a stronger community.

During 2022, hospital teammates pledged $42,668 to the Advocate Health Gives Campaign. The campaign supports local not-for-profit funds, including Advocate Health funds, local United Way agencies, and other not-for-profit organizations responding to important community health needs.

Donors from the community have also helped Aurora Health Care serve communities for more than 100 years. When you give to the Aurora Health Care Foundation, 100% of your donation stays local and benefits the hospital, medical center or program you choose. Together, we can transform health care in our communities and help more people live well. Visit [advocateaurorahealth.org/foundations/](http://advocateaurorahealth.org/foundations/) to learn more about the many ways you can give.

Another way to make an unforgettable impact is by volunteering. Through compassion and generosity, our volunteers create meaningful moments of hope and healing across Wisconsin. Visit [aurorahealthcare.org/patients-visitors/volunteer/](http://aurorahealthcare.org/patients-visitors/volunteer/) to apply for an Aurora Health Care volunteer opportunity near you.