Good Samaritan Hospital
Clinical Affiliations
Orientation Handbook

Contact Information for Pre-Licensure Clinical Affiliations

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About Advocate Good Samaritan Hospital

Advocate Good Samaritan Hospital in Downers Grove is the leading health care provider in Chicago's western suburbs with a Level I Trauma Center and a certified Level III neonatal intensive care unit. The hospital offers advanced treatment in a variety of specialties with newly-designed spaces that includes state-of-the-art technology and innovations for patient comfort and clinical excellence. With a wide selection of primary care physicians and locations throughout the western suburbs, Good Samaritan patients receive continuous, comprehensive and coordinated care in both outpatient and inpatient settings.

ADVOCATE GOOD SAMARITAN HOSPITAL

293
BEDS

1,213
PHYSICIANS

67
SPECIALTIES

813
NURSES

PART OF A
TOP 5
NOT-FOR-PROFIT HEALTH SYSTEM
NATIONALLY RECOGNIZED FOR EXCELLENCE

U.S. News & World Report Best Hospitals

Healthgrades

CLINICAL EXPERTISE AND SPECIALTIES

Heart Care
Leader in care and diagnostics of complex heart conditions, minimally invasive procedures like TAVR and Watchman, cutting edge research and comprehensive rehabilitation programs.

Level I Trauma Center
The only Level I center in DuPage County. Offers 24-hour specialty care while serving as a resource to area Level II centers.

Stroke Care
Primary Stroke Center certified by DNV GL for the treatment of patients with signs and symptoms of stroke.

Bhorade Cancer Center
Houses destination programs accredited by the American College of Surgeons' Commission on Cancer in the form of multidisciplinary cancer care for patients in newly-designed space.

Bariatric Surgery
Weight management solutions, nutrition counseling, minimally invasive surgical options.

Spine Care Center
Offers advanced tools for diagnostics and minimally invasive treatment with a world class, multidisciplinary team of spine specialists.

CARING FOR OUR COMMUNITIES

Healthy Lifestyle Workshops provide nutrition education and provide fresh produce to those in vulnerable communities.

Access DuPage provides medical services for low-income and medically uninsured residents.

Behavioral health programs include mental health and substance use disorder treatment and education, working with community partners.

3815 Highland Ave., Downers Grove, IL 60515 | advocatehealth.com/gsam | 630-275-5900

Created by Elvira Stawarski, Nursing Professional Development Specialist
Created date: 11-6-2017; Reviewed / Revised Date: 04-10-24
Leadership Team

Allison Wyler, MS
President
Advocate Good Samaritan Hospital

Dr. Bill Rhoades
VP & CMO
GSAM

Roseanne Niese
Chief Nursing Officer
Hospital Emergency Information (Dial 31-3333 or 31-4444)

Plain Language Emergency Alert Standardization

- There are 4 plain language CATEGORIES that will serve as the CORE ANNOUNCEMENT for all emergency notifications (e.g., pager, test, overhead announcement)
- Following the Core Announcement, the type of actual emergency (in plain language) and location will be communicated.
  - Example: "Medical Alert – Rapid Response Team – Unit 40 – Room ----

Facility Alert (may include but not limited to)
  - Utilities Disruption
  - Fire Alarm
  - Electricity Disruption
  - Hazardous Spill
  - Decontamination
  - Evacuation
  - Incident Command
  - Health Informatics & Technology (HIT/IS)

Weather Alert (may include but not limited to)
  - Severe Thunderstorm
  - Tornado
  - Snowstorm
  - Ice Storm

Security Alert (may include but not limited to)
  - Missing Person: Adult/Child/Infant with description /last location
  - Suspicious Package/Bomb Threat
  - Security Assist
  - Active Threat
  - Perimeter Control/Lock Down

Medical Alert (may include but not limited to)
  - Patient Surge-Stand By
  - Patient Surge
  - Trauma - Adult/Pediatric
  - Medical Code Team - Adult/Pediatric
  - Rapid Response Team - Adult/Pediatric
  - Stroke Alert
  - Behavioral Health Response Team
  - Sepsis Alert
  - STEMI Alert
  - Help Response
Directions to Advocate Good Samaritan Hospital  
3815 Highland Avenue  
Downers Grove, IL 60515  
(630) 275-5900

**Chicago** – Eisenhower (I-290) west to I-88 west towards Aurora. Continue on I-88 west. Exit at Highland Avenue Southbound. Go 1 mile south and the hospital is on left (east side of Highland). There is a traffic light in front of it.

**Chicago (South Side)** – Take I-294 north to Wisconsin. Exit Ogden Avenue West. Turn right (north) on Main Street. It becomes Highland Avenue. Continue on Highland Ave and the hospital is half a mile north of Ogden on the right (east side of Highland).

**Chicago (North Side or O’Hare Airport)** – Take I-294 south to I-88. Take I-88 west towards Aurora. Exit at Highland Avenue southbound. Go one mile south and the hospital is on left (east side of Highland). There is a traffic light in front of it.

**East-West Tollway** – Take I-88 west and exit southbound on Highland Avenue. Go one mile south and the hospital is on the left (east side of Highland). There is a traffic light at the entrance.

**Stevenson Expressway** – Take I-55 south to St. Louis. Exit at I-55 south at Lemont Road north exit. Go north on Lemont Road. It becomes Main Street and then becomes Highland Avenue. Continue north on Highland (cross Ogden Avenue) and the hospital is half a mile north of Ogden on right (east side of Highland). There is a traffic light at the entrance.

**From Joliet & Lockport Area** – Take Rt. 53 north to I-55 north towards Chicago. Exit at Lemont Road northbound. Proceed north on Lemont Road and it becomes Main Street. Proceed north on Main Street crossing Ogden Avenue. Main Street becomes Highland Avenue. Continue north on Highland Avenue. The hospital is half a mile north of Ogden Avenue on the right side (east side of Highland). There is a traffic light at the entrance.

**Route 83 North** – Exit on 31st Street and head west. At Highland Avenue turn left (south). Go one mile south and the hospital is on the left (east side of Highland Ave). There is a traffic light at the entrance.

**Route I-355** – Exit on Ogden Avenue heading east to Main Street (also called Highland Avenue). Turn left on Highland (north) and the hospital is half a mile north of Ogden Avenue on the right (east side of Highland).
FACULTY & STUDENT PARKING

NOTE: Students/Faculty on day shifts should park in Parking W in the last two rows of the Wellness Center Parking Lot. Access Badges to the Employee Entrance Door will only be issued to FACULTY.

- EVENING SHIFTS: Can Park in Parking F.
- If coming after 7pm, you may park in Parking G deck on the 4th floor.

Campus Map
Alcatel Telephone System Quick Reference Guide

The telephone number for Advocate Good Samaritan Hospital is 630-275-5900

If you know the extension, it may be direct dialed at 630-275- (extension number)

**To Make an Internal Call or Transfer a Call:** Dial “31” then the 4-digit extension.

**To Make an External Call:** Dial 9 for the outside line, then the number

**To Page:** Dial 31-1300 and follow instructions.

**For an Emergency:** Push the Emergency button or dial 31-3333.

### Other Important Extensions

<table>
<thead>
<tr>
<th>Department</th>
<th>Unit</th>
<th>Nurses Station</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Behavioral Health</td>
<td>Behavioral Health</td>
<td>31-6300</td>
<td>North Pavilion - 3rd Floor</td>
</tr>
<tr>
<td>Birth Center / L &amp; D</td>
<td>Unit 31</td>
<td>31-3192</td>
<td>Classic Tower – 3rd Floor – North Elevator</td>
</tr>
<tr>
<td>Cardiovascular</td>
<td>CV H.A.R.T.</td>
<td>31-1600</td>
<td>LL Atrium South-Ground Floor</td>
</tr>
<tr>
<td>CCU Stepdown</td>
<td>CC-Pod 2</td>
<td>31-7200</td>
<td>West Tower - Middle Pod - 1st Floor</td>
</tr>
<tr>
<td>Critical Care</td>
<td>Critical Care</td>
<td>31-7100</td>
<td>West Tower – 1st Floor</td>
</tr>
<tr>
<td>Critical Care</td>
<td>CC-Pod 1</td>
<td>31-7100</td>
<td>West Tower – 1st Floor</td>
</tr>
<tr>
<td>Critical Care</td>
<td>CC-Pod 3</td>
<td>31-7300</td>
<td>West Tower – 1st Floor</td>
</tr>
<tr>
<td>Dialysis (inpatient) HOPE</td>
<td></td>
<td>31-4677</td>
<td>Classic Tower – 1st Floor Center Hall</td>
</tr>
<tr>
<td>Emergency Room</td>
<td></td>
<td>31-1116</td>
<td>Hospital – 1st Floor South</td>
</tr>
<tr>
<td>Endoscopy Center</td>
<td></td>
<td>31-7900</td>
<td>West Tower – Ground Floor</td>
</tr>
<tr>
<td>Family Focus</td>
<td>Unit 33</td>
<td>31-3300</td>
<td>Classic Tower – 3rd Floor – South Elevator</td>
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<tr>
<td>Human Resources</td>
<td></td>
<td>31-1916</td>
<td>Classic Tower – 1st floor Back Hallway</td>
</tr>
<tr>
<td>Information Technology</td>
<td></td>
<td>52-7000</td>
<td></td>
</tr>
<tr>
<td>Infusion Center</td>
<td></td>
<td>31-2300</td>
<td>Bhorade Cancer Center</td>
</tr>
<tr>
<td>Intermediate Cardiac Care</td>
<td>Unit 30</td>
<td>31-3050</td>
<td>West Tower – 3rd Floor - North Elevator</td>
</tr>
<tr>
<td>Intermediate Neuro Care</td>
<td>Unit 40</td>
<td>31-4050</td>
<td>West Tower - 4th Floor – North Elevator</td>
</tr>
<tr>
<td>Observation</td>
<td>Unit 52</td>
<td>31-5200</td>
<td>Classic Tower – 5th Floor – North Elevator</td>
</tr>
<tr>
<td>Oncology/Med Surg</td>
<td>Unit 41/42/43</td>
<td>41-4200</td>
<td>Classic Tower – 4th Floor – North Elevator</td>
</tr>
<tr>
<td>Overflow</td>
<td>Unit 53</td>
<td>31-5300</td>
<td>Classic Tower – 4th Floor – South Elevator</td>
</tr>
<tr>
<td>Pharmacy</td>
<td></td>
<td>31-1042</td>
<td>Ground Floor – Center Hallway</td>
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<tr>
<td>Post-Surgical Unit / Ortho</td>
<td>Unit 50</td>
<td>31-5050</td>
<td>West Tower – 5th Floor – North Elevator</td>
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<td>Public Safety</td>
<td></td>
<td>31-1166</td>
<td></td>
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<tr>
<td>Special Care Nursery / Neonatal</td>
<td>Unit 44</td>
<td>31-4400</td>
<td>Classic Tower – 4th Floor – South Elevator</td>
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<td>Surgical Care Pavilion</td>
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<td>31-7600</td>
<td>Classic Tower – 1st Floor – Center Hall</td>
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<tr>
<td>Surgical Services</td>
<td></td>
<td>31-1100</td>
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Other Clinical Experience Requirements

Student/Faculty Parking & Entrance into the Hospital – see attached maps

- All students/faculty are to park in Parking W which is in the last two rows of the Wellness Center Parking lot or Parking F if clinical is on PM shifts. If coming after 7pm, you may park in the Employee/East Parking G deck on the 4th floor.
- Prelicensure Students: Picture ID with appropriate access will only be issued to faculty.
- On-site clinical faculty will obtain a GSAM ID badge from public safety prior to the beginning of their rotation. Please keep this badge for future use if returning for next clinical. Do not return to Security Office.
- All badge cards are the property of Good Samaritan Hospital. Lost or damaged cards can be replaced for $10 each by contacting the Clinical Affiliations Coordinator.

Student Identification

- Students will wear their school-provided picture identification while on GSAM property. ID badges will be worn above the waist while on GSAM property.

Restraints (Physical and/or Chemical)

- Students do not apply, administer, or document regarding restraints.
- Notify staff members for assistance.

Health Insurance Portability & Accountability Act (HIPAA) & Confidentiality

- Ensure that all patient specific information is kept private and confidential.
- Do not make copies or print from the medical record.

Access to the Patient’s Electronic Medical Record (EPIC)

- Access takes several weeks to process so it is strongly recommended that faculty and students assigned to rotations in mCE (myClinicalExchange) complete required compliance several weeks prior to the clinical start date.
- Access will be processed based on report pulled from mCE (myClinicalExchange) when compliance is complete, and instructor or student shows Green Thumbs Up.
- A user ID (Network ID/AAH ID) is required to gain access to the EPIC application.
- If it is a NEW ID, an email from will be sent to the student/faculty email address to sign the confidentiality statement and activate the account. This must be done before the user may login to EPIC.
- AAH/ID and EPIC user ID Instructions: Read all directions carefully and follow specified instructions to either: Activate NEW ID per email received; Activate if no email received; Recover current Network ID/AAH ID; or reset a current Advocate Aurora Network ID password.
- EPIC requires a password reset every 90 days. You may receive an email with a reminder.

Other Helpful Hints

- Be cognizant of the noise level on the units.
- Communicate with the staff you will be working with (i.e., tasks you can do independently, tasks that must be performed with the faculty, or tasks you are NOT permitted to do, etc.)
- Offer assistance or seek out additional learning experiences during your down time.
- When in doubt, look up the Policy and Procedure.