Nursing Clinical Affiliations
Orientation Handbook

Good Shepherd

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Advocate Good Shepherd Hospital in Barrington is a leader in delivering the most advanced medical technologies and comprehensive health care services available in Illinois’ northwest suburbs. In 2017, Advocate Good Shepherd completed a four-year modernization project to ensure health care delivery remains outstanding and attuned to the evolving needs of the community. This project improved the patient care experience by enhancing privacy and making it more convenient to access inpatient and outpatient services. Advocate Good Shepherd is part of Advocate Aurora Health, the 10th largest not-for-profit, integrated health system in the United States. We help people live well. Good Shepherd Hospital is part of Advocate Health Care, one of the top 15 health care systems in the country (Truven Health Analytics – formerly Thomson-Reuters) and the largest health care delivery system in the State of Illinois.
NATIONALLY RECOGNIZED FOR EXCELLENCE

CLINICAL EXPERTISE AND SPECIALTIES

Heart Care
The Kocourek Family Cardiac Care Center offers advanced, life-saving cardiac services from interventional cardiology and electrophysiology to minimally invasive surgery and coronary bypass.

Weight Loss
Integrated team provides comprehensive weight management solutions, nutrition counseling and minimally invasive surgical options to achieve your goals.

Bariatric Surgery
As leaders in bariatric surgery and interventions, a team of nationally recognized surgeons perform life-changing weight loss procedures.

Cancer Care
Nationally recognized center offers innovative services including advanced robotic cancer surgery, oncoplastic breast surgery and intraoperative radiation therapy to reduce treatment times.

Women's Health
Our Breast Care Center offers same-day screening, expedited biopsy scheduling, minimally invasive cancer localization and a comprehensive array of imaging methods for breast cancer diagnosis.

Integrative Medicine
A unique program that offers coordinated, holistic and evidence-based therapies such as acupuncture, medical massage and yoga to achieve optimal health.

CARING FOR OUR COMMUNITIES

Hispanic Breast Care Center offers culturally competent care and outreach.

Partner with community organizations to solve critical health issues in the community. (healthybarrington.org)

Warm Handoff program offers transition for ER patients with substance abuse issues and helps navigate them into treatment.
Parking and Entrance information

Students and instructors should park in Parking Lot A in the spots labeled “Associate Parking” and enter through the Main Entrance. Do not park in spaces designated for Patients/Visitors.

Hours for the main entrance include:
- Monday – Friday: 5 a.m. – 8 p.m.
- Saturdays: 6:30 a.m. – 3:30 p.m.
- Sundays & Holidays: 7:30 a.m. - 4 p.m.

Students and instructors who arrive after the main lobby is closed should proceed to the registration desk at the Emergency Department entrance. Link to hospital map: Good Shepherd Campus Map

Directions:
- From the Tri-State Tollway (I-294), exit on Half Day Rd. (Hwy. 22) and go west.
- From Route 53, exit west on Lake-Cook Rd. and turn north on Rand Rd. (Route 12). Proceed to Hwy. 22 and turn west to the hospital.
- From Rand Road, proceed north to Hwy. 22 and then head west to the hospital.
- From Northwest Highway (Route 14), proceed to Route 59 and go north to Hwy. 22, then west on Hwy. 22 to the hospital.
- From Barrington, take Route 59 north to Hwy. 22 and go west.
- From the suburbs of Cary, Fox River Grove and Crystal Lake, proceed south on Route 14 to Hwy. 22, then east on Hwy. 22 to the hospital.

Dining and Food Services

The cafeteria is on the ground floor near the Main Entrance. The Grab and Go is on the first floor at the North Pavilion Entrance. There is an ATM located at the Main Entrance near the cafeteria.

Cafeteria: Monday - Friday, 6:30 a.m. to 10:30 a.m. & 11 a.m. to 2 p.m.
Closed: Saturdays, Sundays and holidays.

Grab and Go: Monday - Friday, 6:30 a.m. to Midnight

Saturdays, Sundays and holidays  6:30 a.m. to 6:30 p.m.

Student Requirements

Identification: While on the hospital campus, students must wear a school ID or badge above your waist, in a visible location at all times.

Dress code: While on the hospital campus, students must dress in a professional manner. School uniforms and scrubs are acceptable. Specialty areas (i.e., OR, PACU, POCU, L&D, ASC, NICU) may require hospital issued scrubs.
Patient Safety and our Safe Care Promise

Advocate Health Care is extremely dedicated to our patients and their safety. We follow the appropriate standards for reducing risk and improving patient safety and would like to share them with you. As a student in one of our facilities, we ask that you also follow these standards as they apply to your education experience. As always, if you have any questions with these standards please ask any associate for more information.

Hospital Contact Numbers

The telephone number for Advocate Good Shepherd Hospital is 847-381-0123. If you know the extension, it may be direct dialed at 847-842-(extension number).

To make an internal call or transfer a call: Dial “26” then the 4 digit extension from any hospital phone.

To make an internal call: Dial “9” for the outside line, then the phone number.

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<thead>
<tr>
<th>Department</th>
<th>Internal phone extension</th>
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<tr>
<td>IT help-line</td>
<td>52 7000</td>
</tr>
<tr>
<td>Public Safety</td>
<td>26 5100</td>
</tr>
<tr>
<td>Food Services</td>
<td>26 2984</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>26 4089</td>
</tr>
<tr>
<td>Environmental Services/Housekeeping</td>
<td>26 5111</td>
</tr>
<tr>
<td>Nursing Units</td>
<td>Internal phone extension</td>
</tr>
<tr>
<td>2 Cardiac</td>
<td>26 4260</td>
</tr>
<tr>
<td>3 West</td>
<td>26 4320</td>
</tr>
<tr>
<td>3 East (Labor and Delivery)</td>
<td>26 5453</td>
</tr>
<tr>
<td>2 North</td>
<td>26 4373</td>
</tr>
<tr>
<td>3 North</td>
<td>26 4340</td>
</tr>
<tr>
<td>4 North</td>
<td>26 4330</td>
</tr>
<tr>
<td>ICU</td>
<td>26 5272</td>
</tr>
<tr>
<td>CVICU</td>
<td>26 4270</td>
</tr>
<tr>
<td>CDU</td>
<td>26 4105</td>
</tr>
<tr>
<td>Perioperative services</td>
<td>26 4245</td>
</tr>
<tr>
<td>PACU</td>
<td>26 5261</td>
</tr>
<tr>
<td>Emergency Room</td>
<td>26 4444</td>
</tr>
<tr>
<td>Endoscopy</td>
<td>26 2868</td>
</tr>
<tr>
<td>Health Management Center (Wound)</td>
<td>26 4215</td>
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Plain Language Emergency Notification System

Dial 26-7777 to report an emergency from any hospital phone or push the emergency button.

AAH has adopted the standardization of emergency notifications using plain language to effectively communicate emergencies to team members, patients and visitors assuring the right language, at the right time, for the right emergency.

➢ Objectives for standardized Plain Language Emergency Notifications:
  ✓ Reduce variation of internal, local, & national emergency notifications.
  ✓ Promote transparency of emergency situations and responses.
  ✓ Strengthen team member, patient and visitor safety within hospitals and campuses.
  ✓ Solidify emergency notification knowledge base of team members working in multiple facilities across Advocate Aurora Health.

➢ Criteria for Plain Language Emergency Notifications:
  ✓ Plain language/wording used is understandable without further need of explanation.
  ✓ Individuals will understand what actions are required, based on the plain language/wording communicated.

There are 4 plain language CATEGORIES that will serve as the CORE ANNOUNCEMENT for all emergency notifications for Advocate Aurora Health:

• **Facility Alert** - Examples: Fire Alarms, Electricity Disruption, Hazardous Spill, Decontamination, Evacuation, Incident Command, HIT/IS, etc.
• **Medical Alert** - Examples: Patient Surge, Trauma (Adult/Pediatric), Medical Code Team (Adult/Pediatric), Rapid Response Team (Adult/Pediatric), Stroke Alert, Behavioral Health Response Team, STEMI, Help Response, Sepsis, etc.
• **Security Alert** - Examples: Missing Person (Adult/Child/Infant), Suspicious Package, Security Assist, Perimeter Control/Lock Down, Active Threat, etc.
• **Weather Alert** - Examples: Severe Thunderstorm, Tornado, Snow Storm, Ice Storm, etc.

Following the Core Announcement, the type of actual emergency (in plain language) and location will be communicated.

Example: “Medical Alert – Rapid Response Team – Unit 4 North – Room 1120”
Conclusion

AAH Good Shepherd values the continued partnership with nursing students. Students are expected to uphold the AAH values and team member behaviors. Good Shepherd asks that all students be familiar with these behaviors while acting as a student in the facility. Failure to do so may result in termination from the site.

Student expectations:

- Be cognizant of the noise level on the units
- Communicate with the staff you will be working with (i.e. tasks you can do independently, tasks that must be performed with the faculty, or tasks you are NOT permitted to do, etc.)
- Offer assistance or seek out additional learning experiences during your down time
- When in doubt, look up the Policy and Procedure
- Turn cell phones off while providing patient care or near visitor areas
- Be familiar with this handbook prior to clinical rotation